Citrix XenApp Client Install

Procedure for connecting to Citrix environment:

1. Open up Microsoft Internet Explorer and connect to https://mars.mnscu.edu
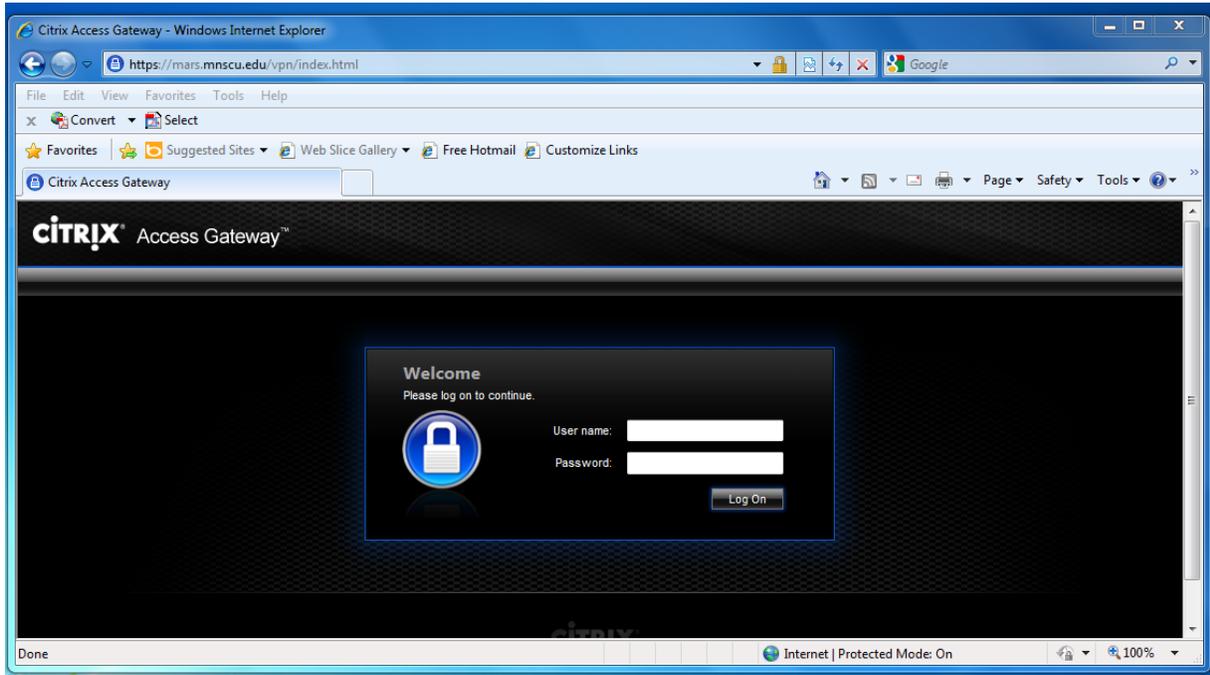
2. Use your Microsoft username and password to login.
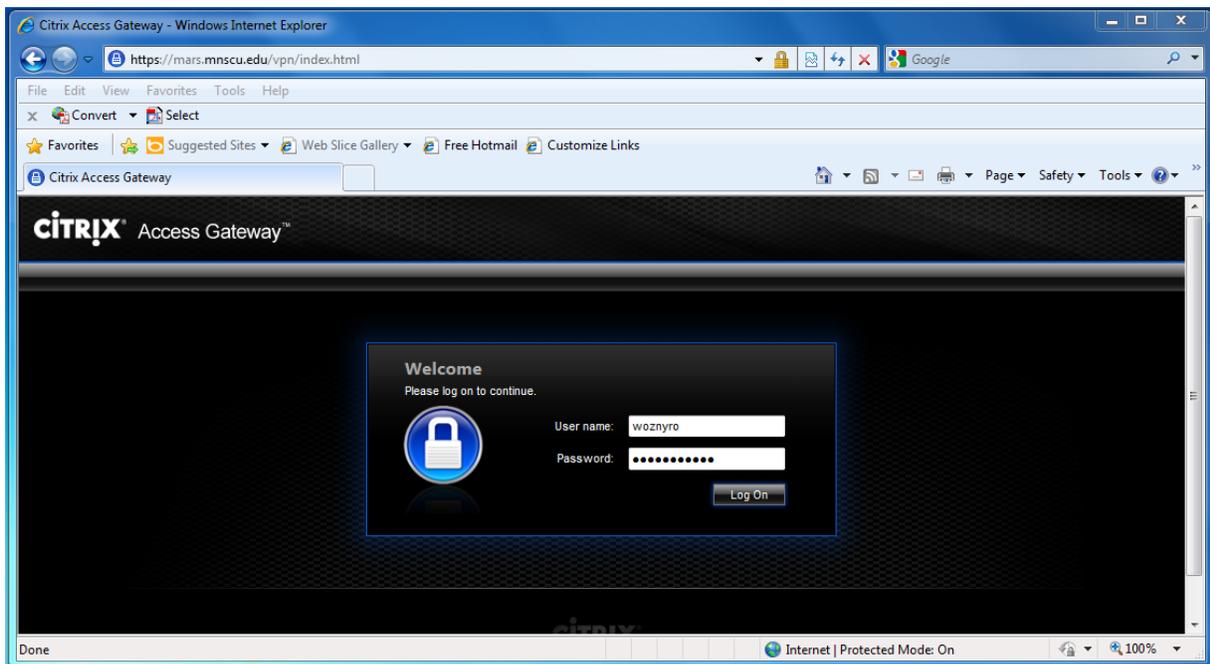
3. When you are logged in on new PC for the first time, you will see the XenApp installation screen:

   a. Check the box next to "I agree with the Citrix License agreement"

   b. Then click on the big green "INSTALL" button to begin the installation process.
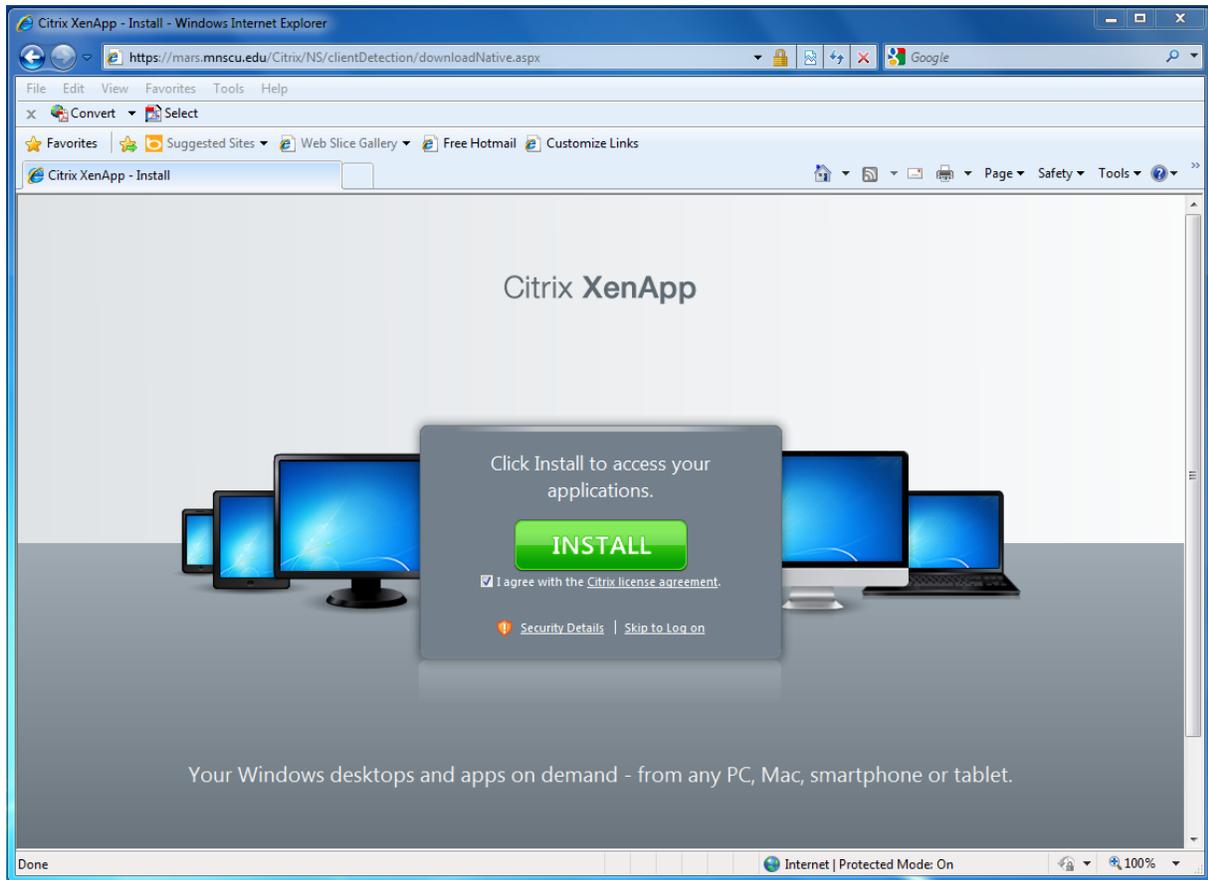
4. When the install begins, there will be a pop up "File Download – Security Warning"
   CitrixOnlinePluginweb.exe – Click Run.
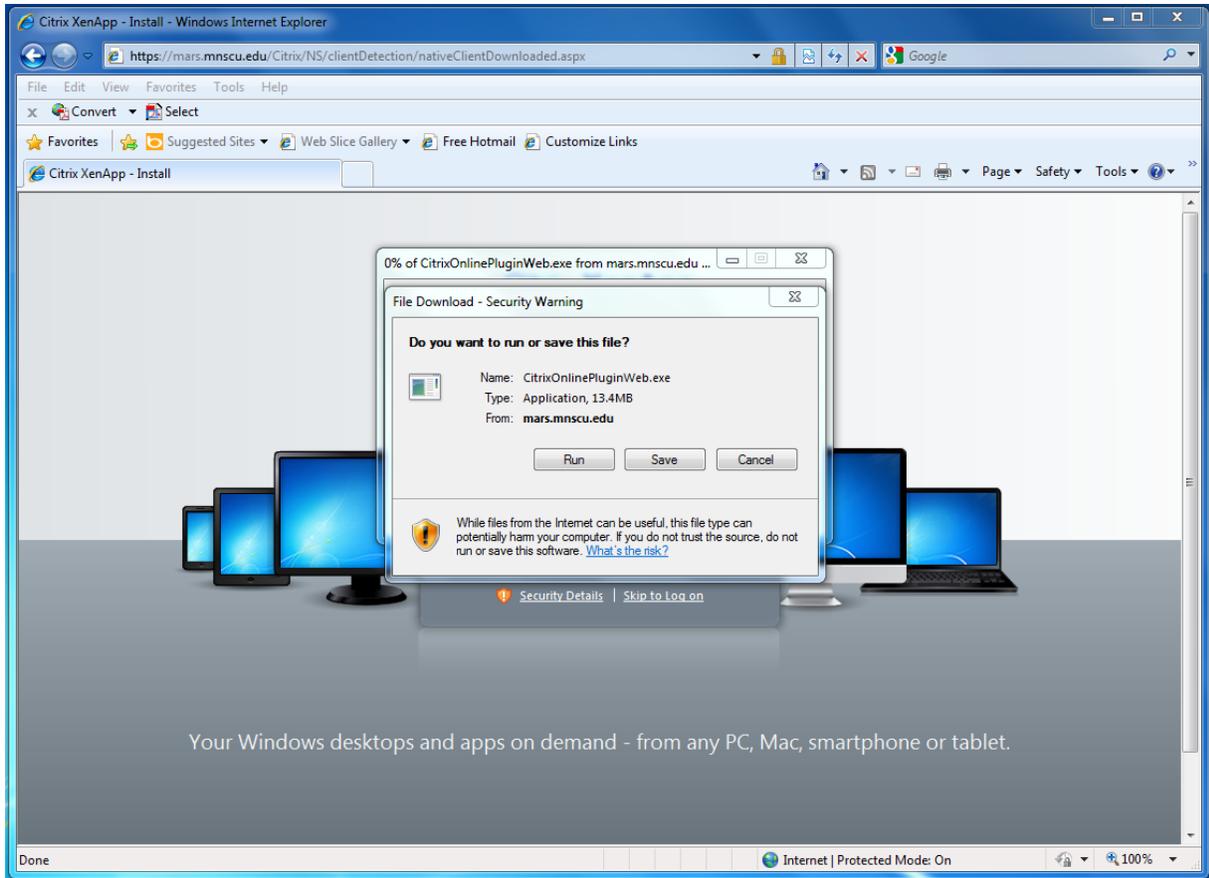
5. Installs plugin.
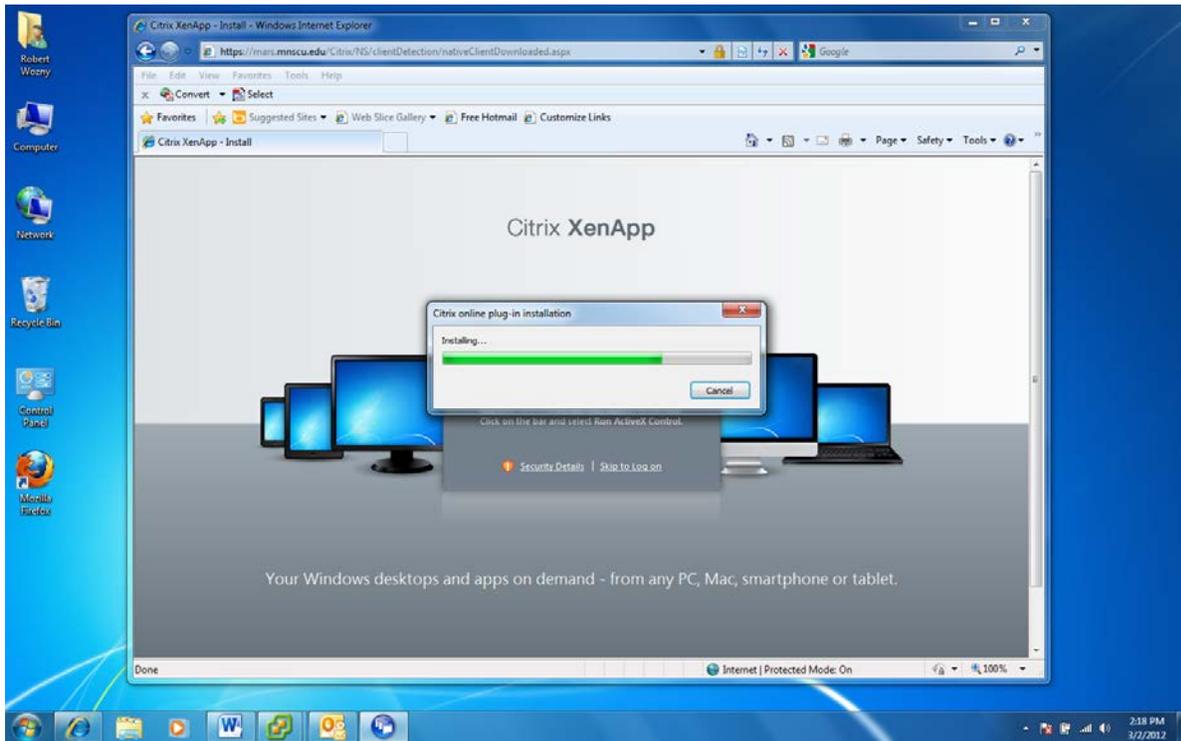
6. "Installation Completed Successfully" message appears – Click, OK. Close Internet Explorer.
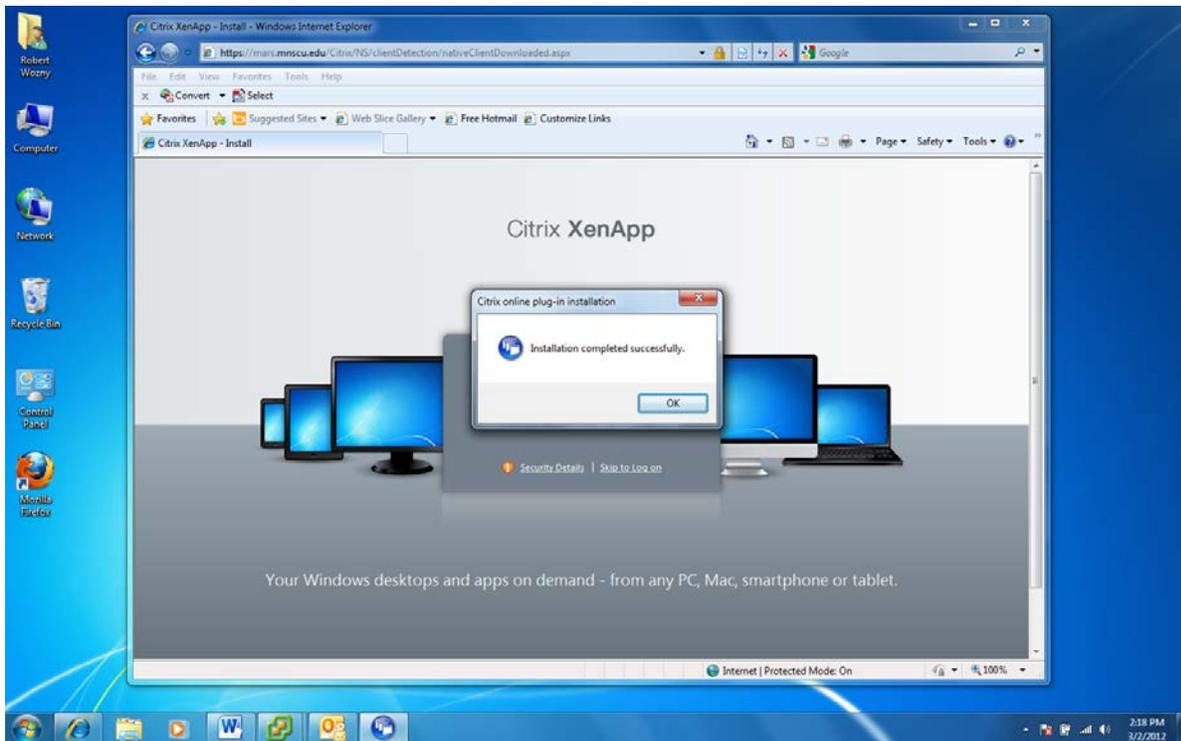
7. Open up Microsoft Internet Explorer and connect to https://mars.mnscu.edu and login with your Microsoft username / password.
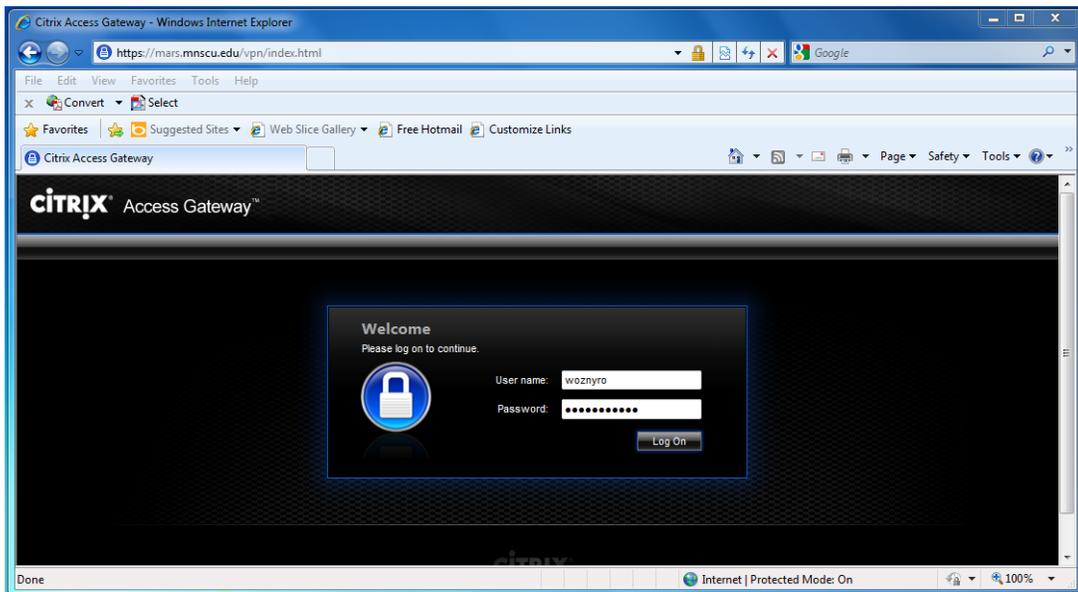
8. Click on "Desktop" tab on the top.
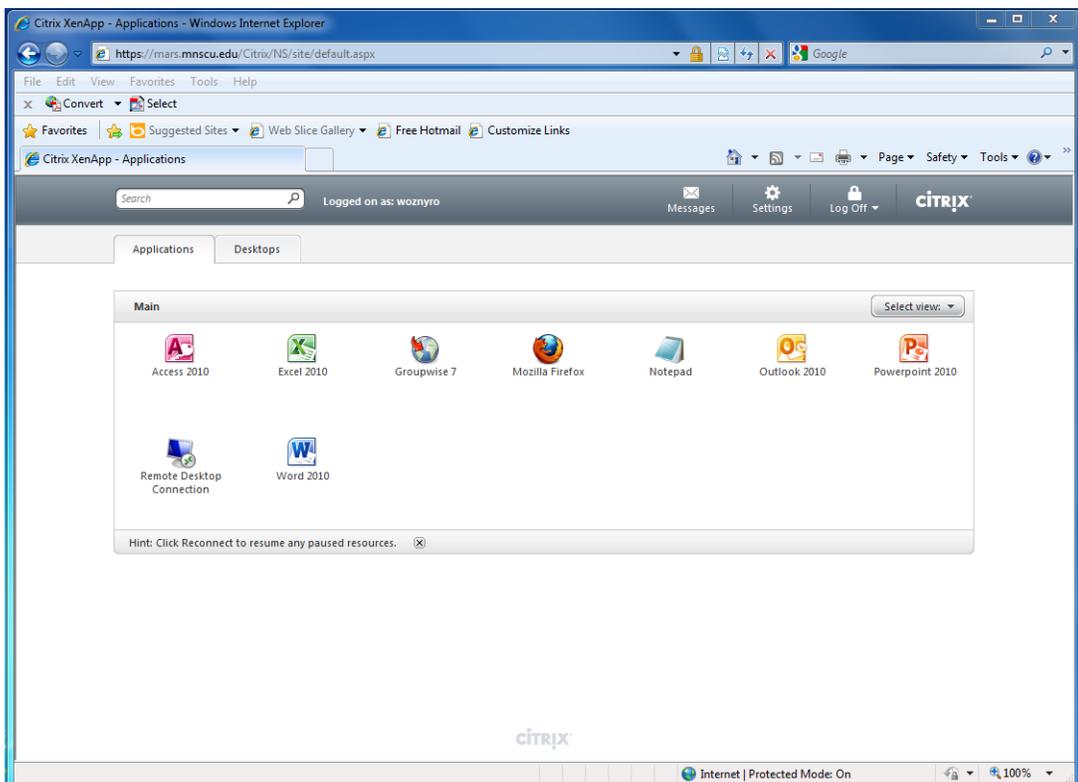
9. Then Click on "Desktop"
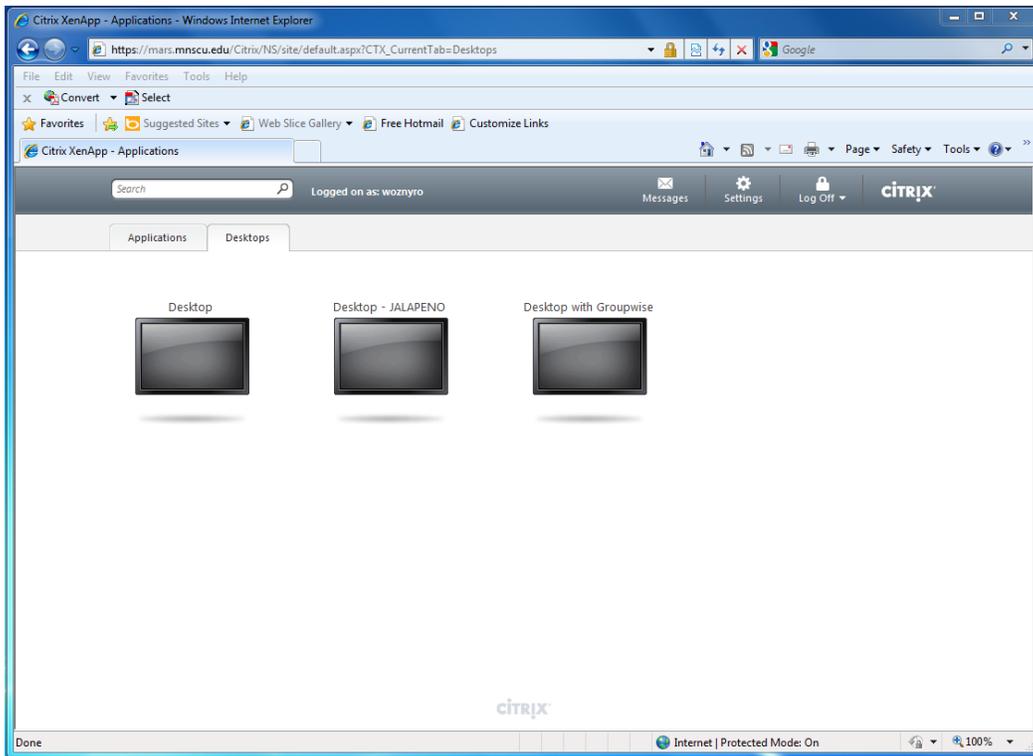
10. When you click on the "Desktop" It will start another workspace Desktop.
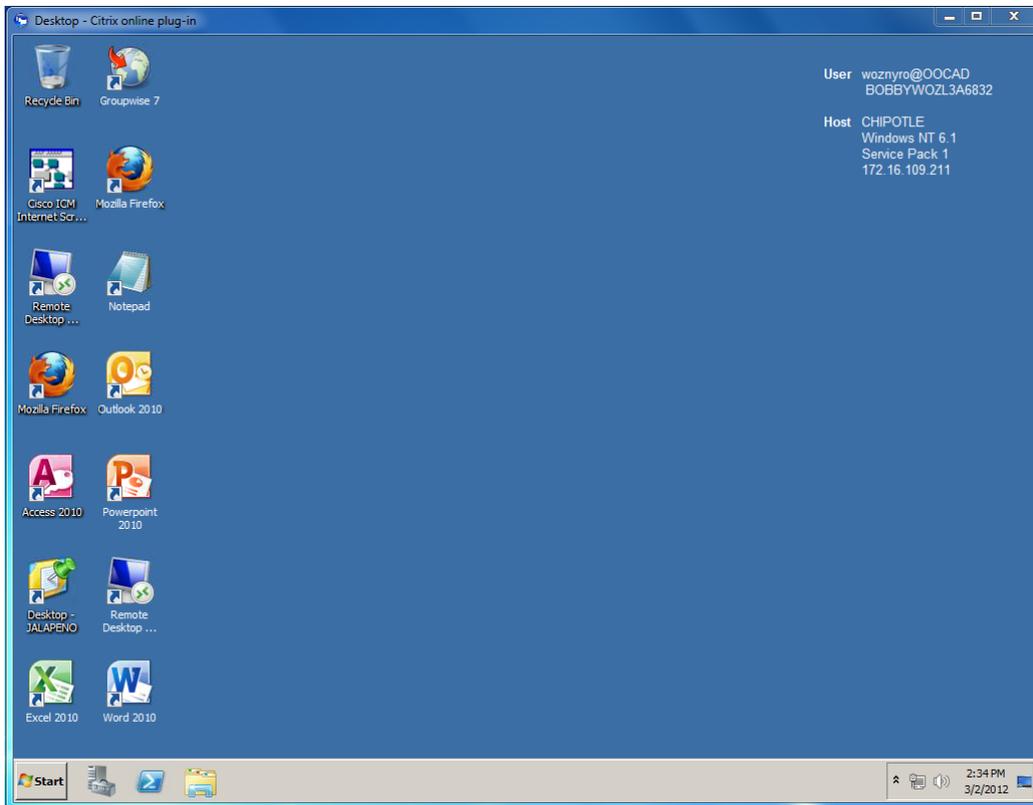
11. When you are done with Citrix. Make sure you log off correctly. You will have issues login in next time if you do not. To log off correctly. Just do a Start – Log off. This might take a few seconds.
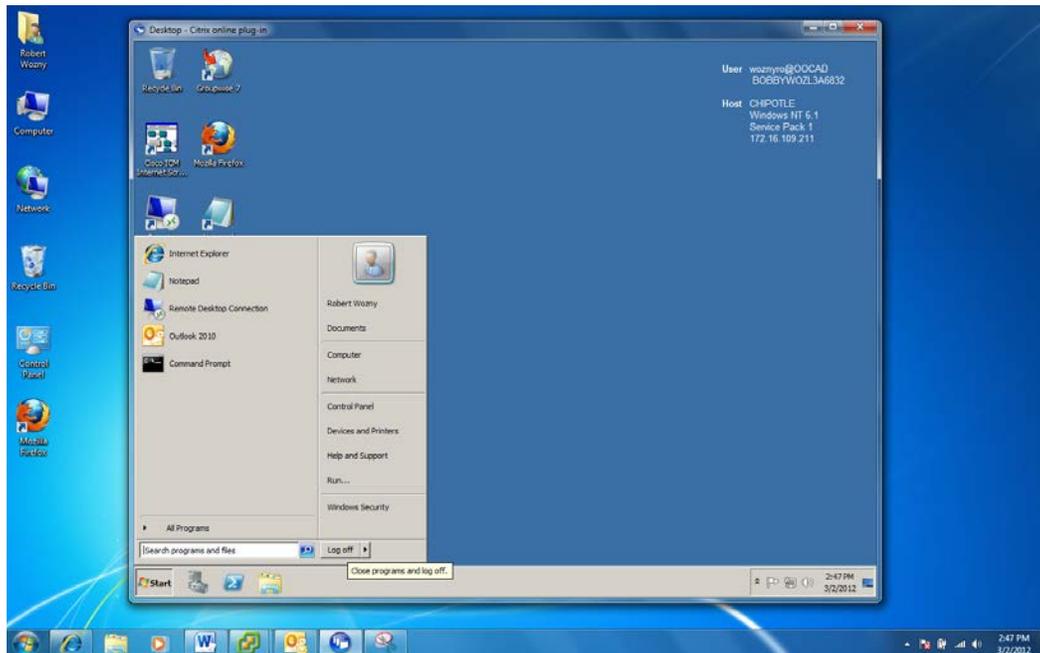
Any issues with the Citrix install please send a LAN Support request or you can email your request to tac-ooc@mnscu.edu.