**O365 |** User name change for **Android – Outlook App**

Once your user name has been updated it may take up to 24 hours for it to take effect across all Office 365 (O365) services. After your account has been updated for each service (Outlook, Skype for Business, OneDrive for Business and other O365 apps) you will need to sign in to the service with the updated user name. Below are directions for changing your user name within the Outlook app for Android.

Don’t have the Outlook app for Android? [Start with the install](#Download), and then add a new account

## Change User Name

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| STEP | DESCRIPTION |  |
|  | In 2017, the Minnesota Office 365 Single Tenant User Principle Name (UPN), or user name, changes from @mnscu.edu to @minnstate.edu. Staff at the system office using the Android Outlook app will need to reconnect their device(s) and **the easiest way to do this is to remove the existing account and add it back with the new user name**.  |
|  | Start from OutlookNOTE: Deleting the account from within the Outlook app will automagically prompt you to add the account back with the new user name and retain many settings. Deleting from Android Settings may require you to fully configure the new account. |
| 1 | Tap to open the **Outlook** app |   |
| 2 | Tap **Settings** Tap **account** name |    |
| 3 | *Tap* **DELETE ACCOUNT***Tap* **DELETE** |    |
| 4 | After deleting the account, the app will prompt you to add an account*Tap* **GET STARTED** |  |
| 5 | *Tap* in the email address area, then use the keyboard to *enter* your primary **email address***Tap* **CONTINUE***Enter* your **new user name**:Employees/Guest: YourStarID@minnstate.edu Students: YourStarID@go.minnstate.edu *Enter* your StarID **Password***Click* **Sign in** |   |
| 6 | Your Inbox will display |  |

## Download the app from the Google Play Store

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| STEP | DESCRIPTION |  |
| 1 | If the Outlook app is not already on the device, open the Google Play store  |  |
| 2 | *Search* for the **Microsoft Outlook** appOpen/Install | C:\Users\am5254ca\Downloads\Android\Outlook-Android-Captures\MS Outlook App.jpg |

## Add an Account

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| STEP | DESCRIPTION |  |
| 1 | Open the Outlook app |  |
| 2 | After deleting the account, the app will prompt you to add an account*Tap* **GET STARTED** |  |
| 3 | *Tap* in the email address area, then use the keyboard to *enter* your primary **email address***Tap* **CONTINUE***Enter* your **user name.** If your email address is already in the field, change it to your user name**Employees/Guest**: YourStarID@minnstate.edu **Students:** YourStarID@go.minnstate.edu *Enter* your StarID **Password***Tap* **Sign in** |   |
| 4 | *Tap* **MAYBE LATER**, unless you have another account to addYour Inbox will display | C:\Users\am5254ca\OneDrive - MNSCU\Office 365\2017 Username Change\Outlook-Android-Captures\9-Android-Outlook-Add-Another.jpg |