

**MINNESOTA STATE COLLEGES AND UNIVERSITIES
BOARD OF TRUSTEES**

Agenda Item Summary Sheet

Committee: Technology Committee

Date of Meeting: July 21, 2010

Agenda Item: Vice Chancellor Overview Process

Proposed
Policy Change

Approvals
Required by
Policy

Other
Approvals

Monitoring

Information

Cite policy requirement, or explain why item is on the Board agenda:

Vice Chancellor Darrel Huish will provide information on the overview process used to gather information since he joined the Minnesota State Colleges and Universities system in April.

Scheduled Presenter(s): Darrel Huish, Vice Chancellor – Chief Information Officer

Outline of Key Points/Policy Issues:

Background Information:

Darrel Huish, vice chancellor for information technology services/ CIO assumed this role in April of 2010.

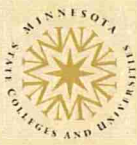
**BOARD OF TRUSTEES
MINNESOTA STATE COLLEGES AND UNIVERSITIES**

INFORMATION ITEM

VICE CHANCELLOR OVERVIEW PROCESS

BACKGROUND

Vice Chancellor Darrel Huish will provide information on the overview process used to gather information since he joined the Minnesota State Colleges and Universities system in April.



Vice Chancellor's Overview Process

- **Vice Chancellor's initial report**
Darrel Huish

Slide 1



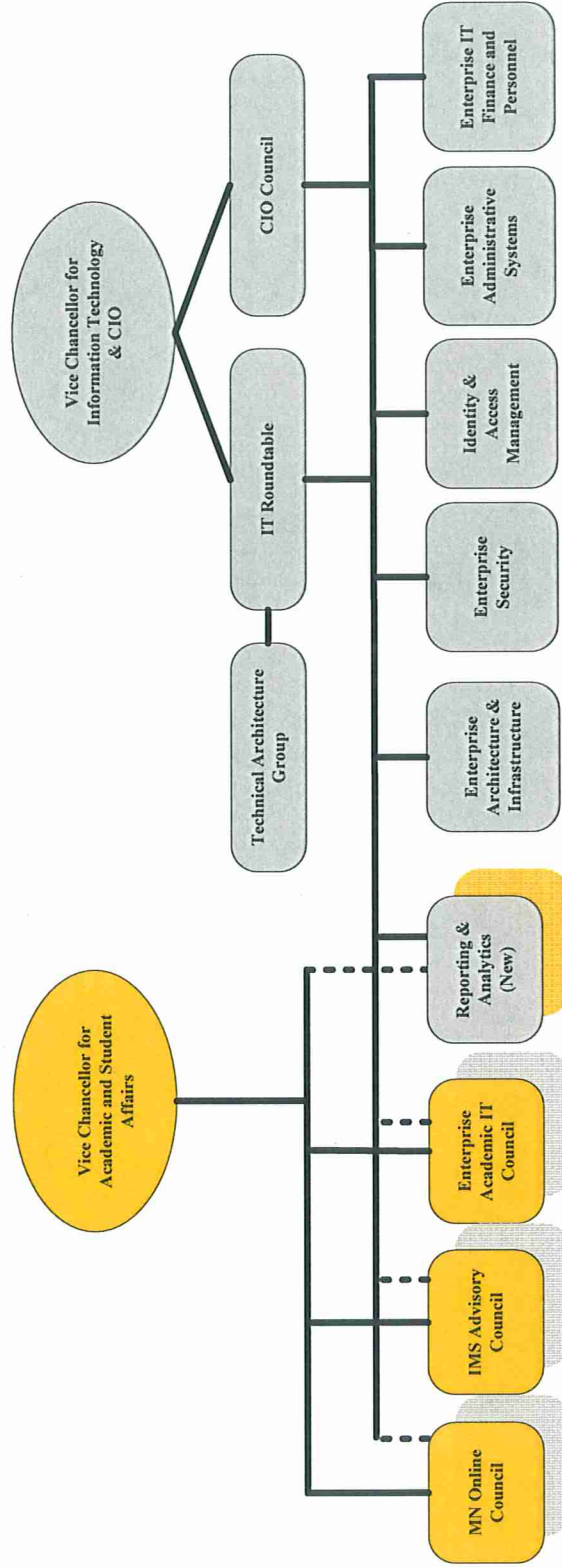
It's a big system: initial activities

- Trustees
- Presidents, campus visits, Chancellor's cabinet
- Student leadership
- Faculty leadership
- System CIO's (Chief Information Officers)
- ITS leadership
- ITS staff
- External partners (e.g. UM and Office of Enterprise Technology)
- Strategic vendors

Slide 2



Governance and decision-making





Compliance – on the right track

- Response to Office of Legislative Audit
 - Excellent progress with reducing reliance on 3rd party consultants including contract oversight
 - Just beginning to improve process for prioritizing IT projects
- Significant improvements with prior audit findings
 - Have implemented a system to track the findings, responses, and up-to-date status
 - Implementing new software and processes to improve user access controls

Slide 4



Hallmarks and Opportunities

- Align
 - Strategic goals
 - Action plans
 - Institutional initiatives
- Use portfolio management
 - Comprehensive
 - Inclusive
 - Seeking architectural solutions (hybrid of build and buy)
 - Transparent

Slide 5



Hallmarks and Opportunities (cont'd)

- Communicate
 - Transparent
 - Timely
 - Constructive
- Assess and articulate the business value of ITS
- Embrace our role as citizens of the system
 - Service and leadership
 - Risk assessment and management
 - Fiscal responsibility

Slide 6



Hallmarks and Opportunities (cont'd)

- Focus upon customer service and campus awareness
- Strengthen ITS strategic planning
- Ensure ongoing reasons for all to continue to be proud of ITS' contributions

Slide 7