Students First Update

- **Initial report as new Students First Director, Dr. Jon Eichten**

- **Transition from Dr. John O'Brien**

Guiding Principles

- Deliver tangible benefits in a short time frame
- Understandable and uniform student services
- Capture data only once
- Improve operational efficiency
- Communicate and assess progress

Project Management Process

- Defining needs completed
- First tier policies and procedures established
- Deliverables moving forward in various phases of software development
- Testing and implementation protocol prepared

Key Milestones To Date

- Single Search alpha website tested
- E-transcripts for transfer students completed
- Student applicants merge of duplicate records completed
- redLantern graduation planner selected to be purchased
- Course waitlist with email functionality completed
- Financial aid loan certification software development started

Campus Preparedness Plan

- Each deliverable will be analyzed for action
  - Campus support
  - Office of the Chancellor support
  - Business practices
- Communication plan for campuses

Next Steps

- Keep informed at
www.studentsfirst.project.mnscu.edu