

Minnesota State Colleges and Universities - Status Report  
Progress towards Addressing Issues Cited in February 2010 OLA Report

September 14, 2010

**Strategic Issues**

Issue	Actions	September 2010 Status
<p><b>Students First:</b> Improve services to students – (1) Facilitating the transfer of course credits</p>	<p>September 2010 – Smart Transfer Plan implementation continues.</p>	<p style="text-align: center;"><b>In Progress for Dec 2010 Completion</b></p> <p>December 2010 completion will include recommendations for a continuous improvement model that goes beyond the current Smart Transfer Plan.</p>
<p><b>Students First:</b> Improve services to students – (2) Creating a seamless student services environment</p>	<p>August 2010 – Graduation planner vendor selected and negotiations completed.</p> <p>September to November 2010 – Meetings scheduled to discuss campus preparedness with individual colleges and universities.</p>	<p style="text-align: center;"><b>In Progress for June 2011 Completion</b></p> <p>Project plan in place to complete work on 5 of 6 components of Students First Initiative by June 30, 2011.</p> <p>Milestones have been developed to monitor progress.</p>
<p><b>Efficiency and Effectiveness:</b> Foster expanded use of multi-campus service delivery for certain administrative services.</p>	<p>July 2010 – Shared services summit held in St. Cloud.</p>	<p style="text-align: center;"><b>In Progress for June 2011 Completion</b></p> <p>June 2011 completion will include a work plan that will contain specific areas that are targeted for shared services delivery and decisions on resources.</p>
<p><b>Board Oversight:</b> Strengthen oversight of the Office of the Chancellor.</p>	<p>June 2010 – Office of the Chancellor performance reports presented to and discussed with committees of the Board of Trustees.</p>	<p style="text-align: center;"><b>Completed Initial Reports</b></p> <p>Executive Committee guidance needed to refine reports for 2011 and guide committee reviews.</p>
<p><b>IT Services:</b> Improve selection and management of Information Technology projects.</p>	<p>August 2010 – EIC met and suspended activities until revised process determined.</p>	<p style="text-align: center;"><b>In Progress for Dec 2010 Completion</b></p> <p>Dec. 2010 completion will include a determination of a revised process for investment in IT projects.</p>

### Specific Action Items

Board Committee	Area of concern	Actions	September 2010 Status
Human Resources	Delegate authority to classify employee positions to campuses that demonstrate they meet system-specified standards of quality, efficiency, and consistency.	May 2010 – Committee reviewed proposed actions.	<b>In Progress for Dec 2010 Completion</b>
	The Board of Trustees should pursue changes in Board Policy 3.32 and the college faculty bargaining agreement regarding the credentialing of faculty.	June 2010 – Committee reviewed task force preliminary recommendations.	<b>In Progress for Dec 2010 Completion</b>
Finance and Facilities	Clarify purchasing authority for presidents.	March 2010 – Board revised Policy 5.14.	<b>Completed</b>
	System officials should notify the Board of Trustees about the amount and purpose of any charges imposed on institutions outside of the regular allocation process.	April/May 2010 – Expanded materials included with operating budget review.	<b>Completed</b>
	The system office should improve its oversight of professional technical contracts.	June 2010 – Required training conducted. June 2010 – ITS division process changes implemented. Sept. 2010 – Forms and templates revised.	<b>In Progress for Dec 2010 Completion</b>
	The system office should pursue greater efficiencies in the management of capital projects.	July 2010 – Working group recommendations accepted and implemented.	<b>Completed</b>
	The system office should improve efficiencies in capital project predesign.	July 2010 – Working group recommendations accepted and implemented.	<b>Completed</b>
Advancement	Development division role and organization.	Sept. 2010 – Restructuring of the Office of the Chancellor announced.	<b>Completed (1)</b>
Academic and Student Affairs	Systemwide academic planning and curriculum development.	Sept. 2010 – Discussion with Academic and Student Affairs leadership council committee.	<b>In Progress for May 2011 Completion</b>
	Approvals of campus proposals to begin, revise, or close programs.	Sept. 2010 – Discussion with Academic and Student Affairs leadership council committee.	<b>In Progress for June 2011 Completion</b>
	Faculty professional development.	Sept. 2010 – Restructuring of the Office of the Chancellor announced.	<b>Completed (1)</b>
	Impact and cost-effectiveness of online instruction.	Sept 2010 – Impact study underway.	<b>In Progress for Dec 2010 Completion</b>
	Oversight of customized training and continuing education.	Sept. 2010 – Oversight committee met. Sept. 2010 – Implementation of Lumens software.	<b>Completed</b>
	Oversight of specialized training in firefighting and emergency medical services.	Sept. 2010 – Restructuring of the Office of the Chancellor announced.	<b>Completed (1)</b>

(1) Complete in Fiscal Year 2011.