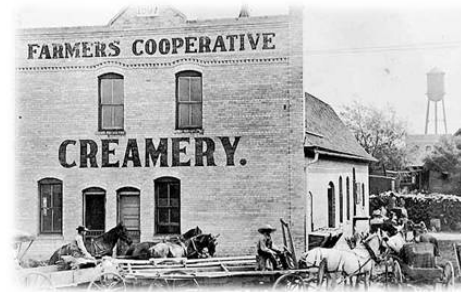


- Transformation
- Innovation
- Leadership
- Best Practices
- Quality
- Service Levels
- Metrics
- Compliance

A focus on efficient and transformational delivery of services, while maintaining the distinct educational mission of each college and university.

Our Heritage...



Campus Service Cooperative

Benefits

People	Innovation	Value
<ul style="list-style-type: none"> • Career development and growth 	<ul style="list-style-type: none"> • Process transformation 	<ul style="list-style-type: none"> • Economic savings
<ul style="list-style-type: none"> • Talent acquisition 	<ul style="list-style-type: none"> • Metrics for productivity, quality, and compliance 	<ul style="list-style-type: none"> • More efficient delivery with existing resources
<ul style="list-style-type: none"> • Succession planning 	<ul style="list-style-type: none"> • Internal and external best practices 	<ul style="list-style-type: none"> • Reinvestment of savings in education mission
<ul style="list-style-type: none"> • Continuity planning 	<ul style="list-style-type: none"> • Service levels benefiting students, faculty, and staff 	



Initial Focus

Function	Metro	Outstate	Total
Finance	173	269	442
Human Resources	84	79	163
Financial Aid	72	125	197
Total (FTE)	329	473	802

Top Opportunities

- ✓ *Finance*: Accounts receivable, accounts payable, and procurement
- ✓ *Human Resources*: Payroll, retirement processing, and workers' compensation
- ✓ *Financial Aid*: Loan processing and direct lending



Campus Service Cooperative

Participation Recap As of October 18, 2011

A focus on efficient and transformational delivery of services, while maintaining the distinct educational mission of each college and university.

Institution	Finance (442 FTE)						Human Resources (163 FTE)						Financial Aid (197 FTE)					
	Payroll	Accounts payable	Purchase card processing	Sourcing	Accounts receivable	Reconciliations	HRS assignments and verification	Workers' compensation processing	Retirement processing	Recruitment and on-boarding	Benefit administration	Classification and compensation	Direct lending	Fraud prevention	Award packaging	Default management	Exit counseling	
Alexandria Tech. and Community College	○	○				○												
Anoka Technical College	○	○				○												
Anoka-Ramsey Community College	○	○				○												
Bemidji State/NW Technical College	○	○				○												
Central Lakes College	○	○				○												
Century College	○	○				○												
Dakota County Technical College	○	○				○												
Fond du Lac Tribal & Community College	○	○				○												
Hennepin Technical College	○	○				○												
Inver Hills Community College	○	○				○												
Lake Superior College	○	○				○												
Metropolitan State University	○	○				○												
MCTC	○	○				○												
Minnesota State College - Southeast Tech	○	○				○												
Office Of the Chancellor	○	○				○												
Pine Technical College	○	○				○												
Ridgewater College	○	○				○												
Rochester Community & Technical College	○	○				○												
Northland Community & Technical College	○	○				○												
Riverland Community College	○	○				○												
Saint Paul College	○	○				○												
South Central College	○	○				○												
Southwest Minnesota State University	○	○				○												
M State	○	○				○												
Minnesota State University Moorhead	○	○				○												
Minnesota State University, Mankato	○	○				○												
MN West Community & Technical College	○	○				○												
Normandale Community College	○	○				○												
North Hennepin Community College	○	○				○												
Northeast Higher Education District	○	○				○												
St. Cloud State University	○	○				○												
St. Cloud Technical & Community College	○	○				○												
Winona State University	○	○				○												

Notes - Key Meetings
> Northeast Leadership Council, Lake Superior College Oct 13th
> Chancellor, Leadership Council discussion Oct 19th
> Presidents of the Metro Alliance on site at Harmon Place Nov 4th

Notes - Key Facts
> Nearly 1,800 MnSCU employees' payroll is processed by the Campus Service Cooperative
> Campus Service Cooperative now includes 13 unique relationships with schools
> Continuous improvement: Payroll 2.0 Transformation underway