MINNESOTA STATE COLLEGES AND UNIVERSITIES
BOARD OF TRUSTEES
Agenda Item Summary Sheet

Name: Board of Trustees Study Session   **Date:** January 21, 2014

Title: BOARD OF TRUSTEES ACCOUNTABILITY DASHBOARD

Purpose (check one):

☐ Proposed New Policy or Amendment to Existing Policy	☐ Approvals Required by Policy	☐ Other Approvals
☐ Monitoring / Compliance	☒ Information	

Brief Description:

The Board of Trustees will discuss a proposed update to its Accountability Dashboard. The session will include a presentation and opportunities for discussion and questions.

Scheduled Presenter(s):
Steven Rosenstone, Chancellor
Craig Schoenecker, System Director for Research

INFORMATION ITEM
ACCOUNTABILITY DASHBOARD

INTRODUCTION

The Board of Trustees will discuss a proposal to update its Accountability Dashboard to incorporate the Strategic Framework Performance measures. The session will include a presentation and opportunities for discussion and questions.

BACKROUND

The Board approved a set of measures and a public Accountability Dashboard for reporting college, university and system performance in 2008. The current dashboard reports ten measures that are drawn from the system's previous strategic plan. With the adoption of the Strategic Framework, an expanded set of performance measures was developed to assess progress toward the achievement of framework goals. The measures were discussed with the Board at its March 2013 meeting.

PROPOSED UPDATE OF THE ACCOUNTABILITY DASHBOARD

It is proposed that the Accountability Dashboard currently available on the system's public website be updated with additional performance measures that align with the Strategic Framework. The updated dashboard will make performance reports for each college and university available to all stakeholders on the system's public website.
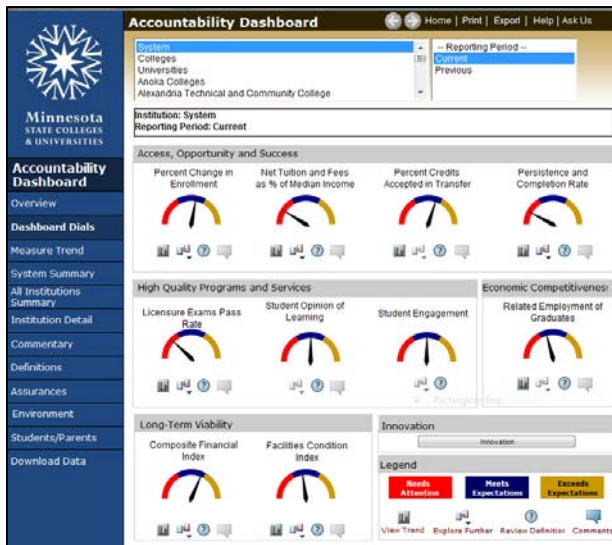
Audiences: The primary audiences for the dashboard include:
- **Internal Stakeholders:** Board of Trustees, college, university and system leadership, faculty, staff and students.
- **External Stakeholders:** Governor, legislators, MN Management and Budget, MN Office of Higher Education, MN Department of Employment and Economic Development, employers, potential funders, prospective students and Minnesota residents.

Public Reporting of Performance Measures: The rational for public reporting of performance measures and improvement goals include:
- The Accountability Dashboard provides a transparent public performance reporting by the system.
- Stakeholders expect the system to maintain that standard of transparency.
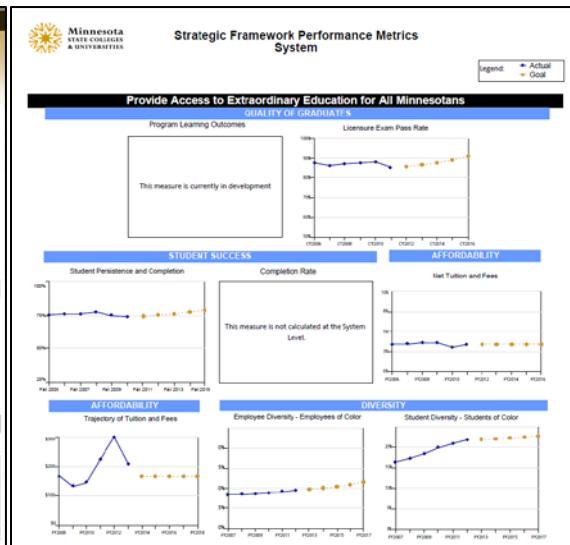- A public dashboard provides easy access to the performance measures.

Current Accountability Dashboard	**Updated Accountability Dashboard**

Current Dashboard Features: The Board of Trustees' Accountability Dashboard was implemented in June 2008. Key aspects include:

- The dashboard reports ten performance measures that were aligned with the system's previous strategic plan.
- The focus was on reporting and judgments about the historical performance.
- The dashboard is accessible to all from the System's public web page.
- Colleges and universities have had the option of providing comments on their performance that are available in the dashboard.

Updated Dashboard Features: The Strategic Framework performance measures were completed in May 2013. Key aspects include:

- It includes a more comprehensive set of 16 measures, seven of which are carried over from the original dashboard.
- Twenty-two measures are reported for each institution and four are reported for the system.
- The measures are aligned with Strategic Framework goals and focus on outcomes and improved performance.
- The purpose of the measures is to drive performance to achieve Framework goals.
- The measures are a component of the presidential performance evaluation.
- Improvement goals are established on each measure for each college, university and the system.
- The dashboard will be accessible to all from the System's public web page.
- Colleges and universities will have the option of providing comments on their performance that will be available in the dashboard.

Updated Dashboard Content: Performance reports for each college and university and the system would be available to audiences through the updated dashboard on the system's website. Report content would include:

- **Measures:** 16 performance measures and improvement goals.
- **Graphs:** Graphic display of up to six years of actual data for each performance measure and a five year improvement goal with trajectory.
- **Tables:** Tabular display of actual performance measure data, five year goal and trajectory, numerator and denominator for rate measures.
- **Measure Documentation:** Definitions and documentation of data sources.
- **Comments:** Colleges and universities would be able to provide comments on their performance that would be included in the performance reports.
- **Public Data:** All of the performance measure data are public data.

Update of Board of Trustees' Accountability Dashboard

Category	Current Accountability Dashboard Measures	Updated Accountability Dashboard Measures
Quality of Graduates	Licensure Exam Pass Rate	Licensure Exam Pass Rate
		Program Learning Outcomes-In development
	Student Opinion of Learning	
	Student Engagement	
Student Success	Second Fall Persistence & Completion Rate	Second Fall Persistence & Completion Rate
		Completion Rate
	Percent Change in Enrollment	
Affordability	Net Tuition and Fees	Net Tuition and Fees
Diversity		Employee Diversity
		Student Diversity
		Student Success – Achievement Gap
		Completion Rate – Achievement Gap
Workforce	Related Employment of Graduates	Related Employment of Graduates
Efficient Use of Resources		Institutional Support Expenses
		Space Utilization
		Instructional Cost per FYE
Steward Resources	Composite Financial Index	Composite Financial Index
	Facilities Condition Index	Facilities Condition Index
Collective Success	Successful Transfer	Successful Transfer
# of Measures	**10**	**16**