



**MINNESOTA STATE**  
Board of Trustees

**AGENDA ITEM SUMMARY**

**NAME:** Workforce and Organizational Effectiveness Committee    **DATE:** January 25, 2023

**TITLE:** Appointment of President for St. Cloud Technical & Community College

- Proposed New Policy or Amendment to Existing Policy     Approvals Required by Policy     Other Approvals
- Monitoring/Compliance     Information

**PRESENTERS**

Devinder Malhotra, Chancellor

**PURPOSE**

A president will be selected for St. Cloud Technical & Community College.

**BACKGROUND INFORMATION**

Lori Kloos began serving as interim president of St. Cloud Technical & Community College on July 1, 2022.

In October 2022, Chancellor Malhotra met with students, faculty, staff, college leadership, and community and business members to solicit feedback on the timing and identification of the permanent leader for St. Cloud Technical & Community College. He continued to receive feedback and engage with campus stakeholders during the fall semester.

At this time, Chancellor Malhotra completed careful consideration and review of all the feedback collected.

Chancellor Malhotra recommends Lori Kloos for the presidency of St. Cloud Technical & Community College.

**RECOMMENDED COMMITTEE MOTION**

The Workforce and Organizational Effectiveness Committee recommends that the Board of Trustees adopt the following motion.

**RECOMMENDED BOARD MOTION**

The Board of Trustees, upon the recommendation of Chancellor Malhotra, appoints Lori Kloos as President of St. Cloud Technical & Community College, with the anticipated effective date of January 25, 2023, subject to the completion of an employment agreement. The board authorizes the chancellor, in consultation with the chair of the board and chair of the

Workforce and Organizational Effectiveness Committee, to negotiate and execute an employment agreement in accordance with the terms and conditions of the Minnesota State Colleges and Universities Personnel Plan for Administrators.

*Date Presented to the Workforce and Organizational Effectiveness Committee:* 01/25/23

*Date Presented to the Board of Trustees:* 01/25/23

*Date of Implementation:* 01/25/23

## Lori Kloos, CPA

*Collaborative, Innovative, Principled*

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Experienced and inspired higher education professional committed to continuous improvement with a history of performance excellence. Established and maintained a strong financial position for St. Cloud Technical & Community College (SCTCC). Collaborated with campus faculty, staff, and leadership to enhance student success and operational effectiveness for sustainable, efficient, and effective college operations. Dedicated and principled with an analytical mind, keen attention to detail, and excellent communication skills. Innovative, engaged, and regularly called upon for leadership, guidance, direction, advice, support and expertise throughout a successful and rewarding career.

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### **Administrative Experience:**

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#### ***Vice President of Administration/CFO***

2000 to August 2017

St. Cloud Technical & Community College, St. Cloud, MN

July 2018 to Present

- *Engaged as an integral member of the executive leadership* team that works directly with the president and other administration to set strategic direction and overall policy of the college, ensuring that it aligns with board policies, procedures, and system strategic plans
- *Serve as a representative of the college to external constituencies* including the Minnesota State Board of Trustees, other state agencies, Federal, State and Local legislators and their aides, community members, industry partners, SCTCC Foundation Board members, and other constituents
- *Provide leadership and management of finances and budgets* and responsible for fiscal policy in addition to allocating, safeguarding, and maintaining college assets for fiscal sustainability while ensuring academic needs are met
- *Communicate and share information and knowledge* with faculty, staff, students, community and other constituents regarding the strategic direction, planning, business, financial, safety, security and operational activities of the college
- *Lead, develop, communicate and implement campus master facility planning* and ensure alignment with college strategic and academic plans in collaboration with campus, community and other stakeholders
- *Administer, lead and coordinate SCTCC's safety, security, environmental and health services and risk management programs* to ensure the health and safety of students, guests, employees, contractors and other campus visitors, coordinate pandemic planning, minimize worker's compensation risk and comply with Federal, State and Local regulations
- *Collaborate, communicate, plan, develop and implement* capital improvements through legislative capital bonding requests, grants, planned giving, strategic planning, and allocation of campus resources. Oversee the design and construction of these projects and ensure compliance with Federal, State and Local regulations and Board policies

- *Provide leadership and oversight for Customized Training and Information Technology departments* as they develop departmental strategies and plans that ensure sustainable, efficient, and secure operations that align with college and industry needs
- *Serve on various Office of the Chancellor committees*, including the Next Gen Advisory Committee, to provide input for System initiatives and to keep informed of policies, procedures, and practices that impact the campus
- *Gather and assess data* to review and evaluate effectiveness of existing practices, guide decision making for implementation of new policies and/or procedures, and determine if the college is meeting strategic initiatives and goals

***Interim President***

August 2017 to July 2018

St. Cloud Technical & Community College, St. Cloud, MN

- *Served as Interim President* responsible for leading faculty, staff, and students in developing and implementing the college mission and ensuring that it was consistent with board mission and goals
- *Collaboratively lead the Strategic Plan Alignment* process through All College Conversation Day participation to develop transparent goals and objectives that aligned with established pillars supporting SCTCC's mission
- *Actively engaged with community and industry partners* to promote, develop, and enhance educational and career pathways
- *Served as the campus spokesperson* engaging with legislators, community leaders, educational and industry partners, and the campus community to promote awareness of SCTCC's mission, goals, programs, and policies
- *Engaged campus leadership* in continuous improvement discussions including program review, enrollment management, campus structure, allocation of campus resources, and community partnerships
- *Identified and implemented strategies* that effectively leveraged campus resources, opportunities, and employee talents while evaluating and minimizing potential risks
- *Developed innovative strategies* to promote awareness of SCTCC's academic programs and students' skills for workforce development
- *Expanded partnerships with SCSU and other sister institutions* to leverage resources and create additional pathways for student success
- *Reorganized student services* and reallocated resources for dedicated student support to recruit and retain diverse student populations that reflect the community's changing demographics

***Acting President***

January-April 2005

St. Cloud Technical College, St. Cloud, MN

- *Served as Acting President* responsible for the continuation of SCTC's mission, sustainability, and operations in an effective and efficient manner
- *Presented and served as the spokesperson for SCTC* actively working with legislators, community members and industry partners to promote capital investments, academic programs, investment needs, and SCTC's vision and mission
- *Actively engaged in leadership meetings* and administered and supported all Minnesota State Colleges and Universities policies and programs

- *Continued SCTC's tradition of excellence* through collaborative leadership, sustainable business practices, and adherence to board policies and strategic plan
- *Smoothly and seamlessly transitioned* leadership roles within SCTC maximizing efficiencies and minimizing disruption to operations and service to students

***CFO/Business Director***

1998-2000

St. Cloud Technical College, St. Cloud, MN

- *Addressed and resolved significant audit issues* including determining General Fund balance, financial aid drawdowns and bank and system reconciliations while rebuilding Business Office staffing
- *Developed fiscal policies and procedures* that aligned with Board policies and procedures and established internal and budgetary controls while managing, organizing, directing and supervising all SCTC fiscal operations to ensure sustainability, compliance, and academic strength for student success
- *Implemented innovative strategies to address significant budget issues* and communicated strategies and budgetary changes to the campus community
- *Developed a long-term financial sustainability plan* to build reserves and fund balance
- *Led the development of the Master Facilities Plan* and planned an aggressive schedule to renovate and expand significantly dated facilities to align with academic programming and enhance student success
- *Collaborated extensively* with System Office staff to ensure SCTC was in compliance with Board policies and procedures, was making progress towards fiscal stability, and addressed risk management concerns
- *Administered, supervised, and directed* plant operations, facilities management, construction and renovation
- *Oversaw, administered and implemented* comprehensive policies and procedures on safety, security, emergency management, health and environmental affairs and risk management

**Additional Experience:**

***Team Leader***

Office of the Legislative Auditor, St. Paul, MN

1994-1998

- *Performed financial statement, financial control, and legal compliance audits* of multi-billion dollar programs at state agencies in accordance with generally accepted accounting principles and generally accepted auditing standards
- *Planned, organized, supervised and managed* the audit process and allocated audit resources
- *Interviewed agency personnel, observed operations and analyzed policies and procedures* to assess the effectiveness of internal control structures
- *Reviewed and interpreted* Minnesota laws, statutes, and federal regulations and ascertained agency compliance with legal obligations
- *Developed and formally presented* audit recommendations to senior management

- *Prepared written audit reports and communicated findings* to agency employees, agency management, OLA audit directors and managers and other stakeholders as needed
- *Understood state information systems* and designed and implemented audit tests to analyze the accuracy and validity of data input, processing and output

***Staff Auditor (Intern)***

1993

Office of the State Auditor, St. Paul, MN

- *Performed financial statement, financial control, and legal compliance audits* at local government agencies in accordance with generally accepted accounting principles and generally accepted auditing standards

***Advertising and Promotion Manager***

Grover Lindberg Distributing, Inc., Detroit Lakes, MN

1989-1992

- *Established advertising and promotional budgets and analyzed ROI*
- *Coordinated advertising and marketing for all departments*
- *Developed and organized promotional events and handled public relations*

***Advertising Sales Manager***

Lake Area Press, Detroit Lakes, MN

1986-1989

- *Supervised advertising sales staff*
- *Established sales and professional development goals*
- *Developed and implemented promotional events*

**Education:**

***Moorhead State University, Moorhead, MN***

Bachelor of Science,  
Accounting  
Summa Cum Laude

***Austin AVTI, Austin, MN***

Diploma,  
Professional Sales and Advertising

**Professional Certifications:**

***Winona State University, Winona, MN***

Educational Lean, 6 Graduate Credits,

***MN Certified Public Accountant***

Successfully passed all four parts of the \_\_\_\_\_, CPA exam

***Certified Information Systems Auditor (CISA) Inactive***

Successfully passed the \_\_\_\_\_, CISA exam

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**Professional Awards, Recognition and Community Activities:**

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***Minnesota State Colleges and Universities:***

*2018 Chancellor's Award · 2017 Chancellor's Award · 2015 Outstanding Service Award  
2013 Outstanding Service Award · 2006 Outstanding Service Award · 2001 Chancellor's  
Award · 2001 Capital Bonding Program Award*

*SCTCC Business Services team recognized each year from 2004 through 2014, 2018, and  
2021 with the Excellence in Financial Management Award*

***Office of the Legislative Auditor:***

*1998 Senior Auditor of the Year  
1997 Excellent Communication Skills Achievement Award*

***St. Cloud Downtown Rotary:***

*STRIVE Certificate of Appreciation for mentoring underserved youth for academic  
success · Membership Committee · New Member Orientation Coordinator · Summertime  
by George volunteer · Volunteered with International Committee to serve Common Hope  
in Guatemala*

***Board Membership:***

- SCTCC Foundation, Ex-Officio Member*
- Past Member of HomeFront Resource Center, Feasibility Study Committee, Facility  
Committee*
- Past Member of Greater St. Cloud Development Corporation (GSDC)*
- Past Member of Partners for Student Success*
- Past ROCORI Marching Band and Drumline Board Member*

***City of St. Cloud:***

*Served as Member of Comprehensive Plan Planning Advisory Committee  
Served as Member of St. Cloud GREATER Brand Ambassadors*

***El Amor de Patricia:***

*Volunteered at Guatemalan orphanage*