

**BOARD OF TRUSTEES
MINNESOTA STATE COLLEGES AND UNIVERSITIES**

BOARD ACTION
ADDITIONAL MEASURES RECOMMENDED FOR SYSTEM LEVEL ACCOUNTABILITY FRAMEWORK

BACKGROUND

The System-Level Accountability Framework drafting team met three times in February and March 2004 to identify additional measures to support the project. The drafting team had recommended measures for 5 of 12 composite indicators in fiscal year 2003. So, it concentrated its efforts on identifying measures for the remaining 7 indicators. The drafting team, though, did recommend one additional measure (student retention rates) for the Access to Programs & Courses indicator, one of the original five indicators. Additional core measures were recommended by the task force for the following composite indicators.

Strategic Direction	Composite Indicator
Access & Opportunity	1. Minnesotans have access to an array of MnSCU programs and courses. (A student retention measure was adding to the measures previously recommended).
	2. Financial resources are available to foster student access and success.
Fully Integrate the System	4. The system is effectively and efficiently utilizing its human resources.
Expand High Quality Learning Programs & Services	7. Students are satisfied with their educational experience.
	8. Students are actively engaged in their education.
	9. Programs are responsive to current and future market needs.
Community Development & Economic Vitality	10. Colleges and Universities enhance community development through external partnerships.
	12. Colleges and Universities contribute to the quality of life in the community.

Appendix A shows the full slate of recommended core, contextual, and ideal measures. The task force has referred these measures to the Institutional Research group to develop technical definitions and specifications. Three recommended measures (for composite indicators 7, 8, and 10) are dependent, however, on the system work plan supporting development of survey instruments and databases.

Appendix B shows a streamlined version of the accountability scorecard. It eliminates indicator lights except for assessing progress toward the strategic directions. Furthermore, based on discussions with the Institutional Researchers and the Chancellor's Cabinet, it is recommended that the concept of using color coding (red, yellow, and green) to demonstrate progress must

await development of a process for setting system targets. Finally, it is recommended that a continuous improvement process be developed to ensure the system is measuring the “right things”.

Finally, Appendix C shows how the measures in this accountability framework compare to other system/statewide measurement programs and nationally recommended measures.

RECOMMENDED COMMITTEE ACTION

The Audit Committee recommends that the Board of Trustees approve the following motion:

The Office of the Chancellor shall develop core and contextual measures consistent with recommendations of the System-Level Accountability Drafting Team. A schedule for developing the measures shall be adopted in June 2004 when the availability of budget resources for this project is known.

RECOMMENDED BOARD OF TRUSTEES MOTION

The Office of the Chancellor shall develop core and contextual measures consistent with recommendations of the System-Level Accountability Drafting Team. A schedule for developing the measures shall be adopted in June 2004 when the availability of budget resources for this project is known.

Date Presented to the Board of Trustees: April 21, 2004

Date of Board Action: April 21, 2004

Date of Approval: April 21, 2004