

# Before going to AHA website check out the E-card information or just click link below to skip

<http://www.ahainstructornetwork.org/AHAecc/ecc.jsp?pid=ahaecc.signin>

## Assigning E-Cards to students

<https://player.vimeo.com/video/237120061>

[https://ahainstructornetwork.americanheart.org/idc/groups/ahaecc-public/@wcm/@ecc/documents/downloadable/ucm\\_496886.pdf](https://ahainstructornetwork.americanheart.org/idc/groups/ahaecc-public/@wcm/@ecc/documents/downloadable/ucm_496886.pdf)

## E-CARD Status

<https://player.vimeo.com/video/237659296>

## What happens if I enter wrong information on E-Card?

1. It can be fixed
2. If claimed by student you must call the Training Center to have it changed
3. If sent but unclaimed, the instructor can go back in under E-cards and fix it.

## What happens if card goes unclaimed?

1. It is still the students card
2. It can be re-claimed and put back into your inventory, but if student comes back to claim it, a new e-card will need to be sent by instructor.

## More information can be found at:

<http://minnstate.edu/system/asa/workforce/mrtc/ordering/index.html>

For more information about eCards, visit the AHA Instructor Network. Step-by-step instructions on navigating the Network can be found in the eCard Step-by-Step Guide. For technical support, contact [ahainstructornetwork@heart.org](mailto:ahainstructornetwork@heart.org). Emails will be answered within two business days. For immediate concerns, call 1-877-242-4277, Option 2. Customer support is available 8 a.m. – 5 p.m., Central time, Monday through Friday, through an AHA Technology Support Specialist.