

Transition from DocuSign to Adobe Sign

The Marketplace Team is transitioning from DocuSign to Adobe Sign as our eSignature solution. Adobe Sign was successfully implemented in the test environment, and below are the primary differences between DocuSign and Adobe Sign.

Overall, users will find Adobe Sign very similar to DocuSign and can hit the ground running once Adobe Sign goes live.

JAGGAER (Marketplace) Functionality:

- 1. Marketplace functionality remains unchanged.
- 2. During the approval workflow, eSignature activation occurs in the background.
- 3. Once Adobe Sign is active, contract managers will launch eSignature as they do today.

	You cannot edit this contract.
SYSOFF-2025-003015 Test Adobe Sign	
Type: Services (Including P/T, NOT Construction) 2nd Party: APPLE INC Dates: 6/2/2025 - 10/30/2025 Version: Amendment 0	
TCV: 20.00 USD	eSignature Configuration not Complete
> Lifetime Spend (USD)	The eSignature configuration for this contract has not been finalized
View Contract 👻	in Adobe Sign and will not be sent to recipients.
Summary	Launch eSignature
Header 🗸	
Contract Details	eSignature View XML History ?

Key Differences:

- 1. Signatories appear in a list format instead of a drop-down menu.
- 2. Unlike DocuSign, where contract managers manually drag fields from the left menu onto the PDF, Adobe Sign pre-places signature, date, and other required fields on the signature page.
 - a. When **Signatory 1** is selected, clicking the light blue signature box automatically assigns it to them. Similarly, clicking a date box assigns it to the selected signatory.
 - b. Contract managers can still drag and drop fields from the left menu if needed, just as in DocuSign.

3. The left menu includes more fields, some hidden under an expanded view. For example, the **"Title"** field only appears when the list is expanded.

ADD FORM FIELDS FOR ()	Revised Sep. 2, 2010/ USC: Revised Dec. 9, 2014
2 Gr • Signatory 2	
ADD FIELDS () ¹ Auto-place fields	IN WITNESS WHEREOF, the parties have caused this contract to be duly executed intending to be bound thereby. APPROVED: 1 CONTRACTOR:
E E-signature	CONTRACTOR certifies that the appropriate person(s) have executed the contract on behalf of CONTRACTOR as required by applicable articles, by-laws, resolutions, or ordinances.
[LM] Initials	
	By (authorized signature and printed name)
8 Recipient name	Title 2
Recipient email	Date
Date of signing	By (authorized signature and printed name)
	Title
T Text	Date
Date Date	
# Number	 VERIFIED AS TO ENCLIMBRANCE: Employee certifies that funds have been encumbered as required by Minnesota Statutes 5160.15
Checkbox	By (authorized signature and printed name)
Radio button	Title
View more 3	Date

Transitioning Contracts:

- 1. This change will be rolling out over the weekend of June 22, 2025.
- 2. Switching eSignature solutions will not affect contracts already out for signature, the system will continue using the original solution.

With its familiar functionality, users should experience a seamless shift to Adobe Sign. The Procurement Team is confident that this change will maintain the ease of use everyone relies on. We appreciate your flexibility during this transition and look forward to smooth and successful implementation.

Additional Information – Experience in JAGGAER Test Environment

(DocuSign comparison below)

 Signatory 1 	ాల 🕥 🗋 283% • 👫
Q. Search Fields ×	be bound thereby.
Signature	APPROVED:
Dote Signed	1. CONTRACTOR:
A Nome B Email Company	The CONTRACTOR certifies that the appropriate person(s) have executed the contract on behalf of the CONTRACTOR as required by applicable articles, by-laws, resolutions, or ordinances.
Title	By (authorized signature and printed name)
Text # Number	Title
Checkbox Dropdown	Date
Radio Payment Item	
E Drawing	 VERIFIED AS TO ENCUMBRANCE: Employee certifies that funds have been encumbered as required by Minnesota Statute §16A.15.
 Attachment Note 	By (authorized signature and printed name)
Approve	Not Applicable Title
	Date

When a draft contract is submitted in JAGGAER, it follows the currently active contract workflow. In user integration testing (UIT), this means all draft contracts will use the new workflow with Adobe Sign steps instead of DocuSign. As the contract moves through the designated workflow steps, JAGGAER calls the e-signature provider configured at that time. No configuration changes were made to the UIT workflow; only the step names were updated. Whether using DocuSign or Adobe Sign, JAGGAER performs the same actions at those steps.



When a contract returns to JAGGAER from the e-signature provider, it does not reauthenticate. This means switching to a new provider won't impact contracts already out for signature—they will continue with the original provider. To ensure those signatures are completed, keep the old provider's account active.

If needed, you can return a contract in the "Out for Signature" step to draft and resubmit it through the workflow to trigger the new e-signature provider.

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