

Action Group #10

Leadership Lesson

Developing a System-wide Communication Strategy with Minnesota's 11 Tribal Nations

- Technology (Breeze/Connect) allowed us to move forward – didn't have to travel to work together
- Actions speak louder than words
- This was a challenge because of the ambiguity
- Took a complex issue and made it manageable
- The whole is greater than the sum of its parts
- We worked independently and brought together our individual contributions
- Expect the unexpected. Needed contingency plans as events occurred in our non-Luoma lives
- Setting the standard meeting time helped make progress
- Needed the face-to-face time in the beginning to form team
- Sarcasm and witticisms are hard to pick up verbally
- Set realistic goals and find/make time to accomplish them; we have other jobs, too.
- Shared value of importance of project keeps momentum going
- Communicating clearly and regularly (via phone or email) helped solve problems and keep momentum going
- The leadership/roles within the group was ambiguous and made operating within the group awkward at first
- This felt like an exercise in group process to determine viability of completing projects cross-system in a timely fashion