

# *Lumension*<sup>®</sup> Patch Manager DeskTop Plug-in for Microsoft<sup>®</sup> System Center

Frequently Asked Questions



## What is the *Lumension*® Patch Manager DeskTop Plug-in for Microsoft System Center?

*Lumension*® Patch Manager DeskTop is the only enterprise-class patching solution for 3rd party applications designed exclusively for Microsoft® System Center environments that require operationally efficient and reliable patching solutions for improved security and compliance. It provides the broadest SCUP catalog to easily extend SCCM capabilities for patching 3rd party applications using existing workflows. The patent-pending Patch-Smart™ technology takes the guesswork out of patching 3<sup>rd</sup> party applications for System Center.

The new plug-in version of LPM DeskTop (released in Feb-2015) allows organizations to automatically download, import, publish and synchronize 3<sup>rd</sup> party enterprise Windows application security updates into Microsoft System Center Configuration Manager (SCCM).

## What are the system requirements?

This platform extension install requires the following Microsoft products:

- » Microsoft System Center Configuration Manager (SCCM) 2012 or higher (includes SCCM 2012 R2)
- » Microsoft Windows Software Update Services (WSUS) 3.0 SP2 or higher, with hotfix 2530678

## What applications are supported with LPM DeskTop?

*Lumension*® Patch Manager DeskTop currently supports 3<sup>rd</sup> party updates for over 56 applications from over 28 vendors; an almost real-time list can be found on the Lumension website [here](http://www.lumension.com). This list is growing constantly, even weekly. Lumension supports updates from the most prevalent and at-risk applications on the typical enterprise Windows desktop, based on input from our customer base and industry data.

## What do you mean by “the most prevalent and at-risk” applications?

There are many applications available for the Windows desktop. Lumension targets the most widely adopted applications in the typical enterprise. SCCM administrators are most concerned with patching the applications that are most commonly installed to save time and effort. The most at-risk applications are those applications that have had the most vulnerabilities (or CVEs) opened against them. Administrators have to keep these applications patched in order to pass their compliance audits and security policy requirements.

## Is there a free trial available?

Yes, there's a free trial version of *Lumension® Patch Manager DeskTop* available on the Lumension website [here](#). This free trial includes the Adobe® content from Lumension, which you can try within your Microsoft® System Center environment. You are encouraged to understand the advantages of the LPM DeskTop Adobe content versus the free Adobe catalog to see why Lumension is the enterprise-class solution to 3<sup>rd</sup> party patching in SCCM. See [here](#) for more.

## How does LPM DeskTop compare to free catalogs, such as the one from Adobe?

We have found that some vendors do provide a free SCUP catalog, but the content is very basic relying on simple registry checks and does not include CVE information for security vulnerabilities. For a complete comparison of the Adobe content included in LPM DeskTop to the free Adobe catalog, see [here](#). For more on how Lumension provides the broadest coverage and depth of patching content detail that ensure patching efforts are best in class, see our webpage: [Compare the Lumension Advantage](#).

## How much does LPM DeskTop cost? Is there a minimum node count?

The *Lumension®* Patch Manager DeskTop plug-in is available as a subscription license **only**. Pricing starts at \$15 per node, with a minimum 250 node requirement. Discounts apply for higher volumes and multi-year contracts. For more information, please see [the pricing page on our website](#) or contact your Lumension sales representative.

## Are there additional components or services required for purchase?

No, there are no additional components required for purchase, such as separate server or Implementation Assurance. If you require additional assistance, Professional Services are available on an SOW basis.

## Can LPM DeskTop be used in Air-Gap environments?

Yes, *Lumension®* Patch Manager DeskTop content supports all scenarios that SCCM supports, including the management of desktops in isolated or air-gapped environments. Any *Lumension®* Patch Manager DeskTop content published to SCCM, will be included as part of an export/import to an isolated network. See this [TechNet article from Microsoft](#) for more information.

## Does LPM DeskTop include reporting?

*Lumension®* Patch Manager DeskTop is an SCCM plug-in. All vulnerability reports that are currently included in SCCM would automatically include the LPM DeskTop content once it is published to the SCCM server. LPM DeskTop includes two additional views in the Software Library tab that show all published Lumension content.

## How long has Lumension been making 3<sup>rd</sup> party updates for System Center?

Lumension has been making vulnerability remediation / patch content since 1991, starting with the PatchLink Update product. Lumension is utilizing our expertise in creating patch detections and deployments now using the native toolset (SCUP) provided by Microsoft for SCCM customers.

## What is the Patch-Smart™ technology?

The patent-pending Patch-Smart™ technology used in *Lumension®* Patch Manager DeskTop makes sure that updates for supported 3<sup>rd</sup> party vendors are installed right the first time. This Lumension-developed technology normalizes the installation process for the various supported application vendors to give System Center administrators a consistent patch installation experience, eliminating manual checks and reworks and thus saving significant time and effort in bringing their SCCM environments into compliance.

## How many endpoints will LPM DeskTop support?

*Lumension®* Patch Manager DeskTop will scale to the number of endpoints supported by SCCM. LPM DeskTop uses Microsoft's native detections on the endpoint and there are no additional endpoint components required on the managed desktop.

## Where can I get more information?

The *Lumension®* Patch Manager DeskTop webpage can be found at <https://lumension.com/system-center/patch-manager-desktop.aspx>.