Job Class: Information Technology Specialist 4 – Job Posting 68087
Working Title: Endpoint Management Architect

Who May Apply: This posting is open all qualified job seekers.

Date Posted: 08/01/2023
Closing Date: 08/14/2023

Hiring Agency/Seniority Unit: Minnesota State - System Office / MNSCU Central Office-MAPE
Division/Unit: Information Technology
Appointment Type: Unlimited, Full-time
Work Shift/Work Hours: Day Shift
Days of Work: Monday - Friday
Travel Required: No
Salary Range: $33.13-$54.64/hourly; $69,175 - $114,088/annually
Classified Status: Classified
Bargaining Unit/Union: 214 – MN Assoc Of Professional Empl/MAPE
FLSA Status: Nonexempt

Connect 700 Program Eligible: Yes

Job Summary

Telework is available and negotiated at the time of hire.

Responsible for designing, developing, implementing, and maintaining stable and secure computing and application systems. Responsible for visualizing and managing lifecycle roadmaps. Serve as a subject matter expert, providing mentorship and assistance with complex and critical tasks and projects. Administrate SCCM for a multi-site, enterprise environment. Proactively assess, research, recommend, and implement technology and process improvements.

Minimum Qualifications

Resume must reflect all minimum qualifications. Please enter your experience in chronological order, including the month and year of employment.

- Two-year degree in the field of IT, networking, or computer science
- Five years demonstrated experience with and advanced knowledge of Microsoft System Center Configuration Manager (SCCM).
• Three years demonstrated high-level experience with Microsoft Active Directory, Group Policy, and the Microsoft Group Policy Management Console.
• Advanced experience with scripting.
• Demonstrated project management experience
• Understanding of and experience with local and wide area networks.
• Understanding, experience and application of security standards and threat management.
• Excellent interpersonal, oral, and written communications skills with ability to present technical information to non-technical audiences with excellent analytical and problem-solving skills.
• Demonstrated commitment to diversity and ability to work as a team member in a diverse environment.

Minnesota State is unable to sponsor applicants for work visas. All applicants must be legally authorized to work in the US.

Preferred Qualifications

• Bachelor’s degree in the field of IT, networking, or computer science.
• IT-related certification(s)
• Experience with PowerShell, Batch/CMD, and/or XML scripting languages.
• Understanding of the ITIL service management framework.
• Knowledge and experience with computing Lifecycle Management.
• Knowledge and familiarity with Intune, JAMF, or other end point management tools.
• Experience working in an IT Help Desk or Service Desk environment, or experience with IT ticketing systems.
• Extensive experience providing support of various computer hardware and software applications.
• Experience working in or supporting virtual (VDI) environments.
• Experience supporting technology services in an educational environment.
• Experience supporting multimedia devices or systems which may include solutions found in conference rooms, classrooms, telepresence technology, or event support.

Additional Requirements

The successful candidate must submit to a background investigation prior to employment.

The background check may consist of the following components:
• SEMA4 Records Check (applies to current and past employees only)
• Criminal History Check
• Employment Reference Check
• Social Security and Address Verification
• Education Verification

In accordance with the Minnesota State Colleges & Universities (Minnesota State) Vehicle Fleet Safety Program, employees driving on college/university business who use a rental or state vehicle shall be required to conform to Minnesota State’s Vehicle use criteria and consent to Motor Vehicle Records check.
**Other Information:**

Employment information for this position can be found in its collective bargaining agreement or its plan document at [https://www.minnstate.edu/system/working/relations.html](https://www.minnstate.edu/system/working/relations.html)

**Why Work for Us**

At Minnesota State we promote the ability for our employees to move within the Minnesota State system of Colleges and Universities, located throughout the State of MN. To learn more, please visit our web page: [Working at Minnesota State!](http://www.minnstate.edu/system/working/relations.html)

At Minnesota State, we have a GREAT BENEFITS PACKAGE! Our generous benefits include 11 paid Holidays, Vacation Time, Sick Time, six weeks of Paid Parental Leave, low cost medical ($38.50 per month single and $262.66 per month family) and dental insurance with low deductibles ($400 - $800), a Pension Plan, 457(b) and 403(b) retirement plans and other retirement investment options, pre-tax medical and dental expense (with rollover option) and dependent care accounts, employer paid life insurance, short and long term disability, as well as professional development and a tuition waiver program for employees and their dependents, etc. We promote the health and well-being of our employees and take work/life balance seriously.

**How to Apply**

External Applicants: Go to the State of MN’s career site at [http://www.mn.gov/careers](http://www.mn.gov/careers)

Internal Applicants: Go to Self-Service/Careers.

**Contact**

Shane Moore  
Email: shane.moore@minnstate.edu  
Phone: 651-273-3967

**Equal Employment Opportunity**

Minnesota State Colleges and Universities is an Equal Opportunity employer/educator committed to the principles of diversity. We prohibit discrimination against qualified individuals based on their race, sex, color, creed, religion, age, national origin, disability, protected veteran status, marital status, status with regard to public assistance, sexual orientation, gender identity, gender expression, or membership in a local commission as defined by law. As an affirmative action employer, we actively seek and encourage applications from women, minorities, persons with disabilities, and individuals with protected veteran status. Reasonable accommodations will be made to all qualified applicants with disabilities. If you are an individual with a disability who needs assistance or cannot access the online job application system, please contact the job information line at 651.259.3637 or email mailto:careers@state.mn.us. Please indicate what assistance is needed.

*Minnesota State is an affirmative action, equal opportunity employer, and educator.*