REQUEST FOR PROPOSAL (RFP)
FOR
MASTER CONTRACT FOR COMPUTERIZED MAINTENANCE MANAGEMENT SYSTEMS (CMMS)

SPECIAL NOTE: This Request for Proposals (RFP) does not obligate the Minnesota State Colleges and Universities system, hereinafter referred to as “Minnesota State,” its Board of Trustees, and/or any Minnesota State campus or institution to award a contract and each reserves the right to cancel this RFP if it is considered to be in its best interest. Responses must be clear and concise. Responses that are difficult to follow or that do not conform to the RFP format may be rejected. Responding consultants must include the required information called for in this RFP. Minnesota State reserves the right to reject a submittal if the required information is not provided or is not organized as directed. Minnesota State also reserves the right to change any provision in this RFP by posting notice of the change(s) on Minnesota State’s website:

http://www.minnstate.edu/vendors/index.html
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FOR
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(CMMS)

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Section I. General Information

Background

Minnesota State Colleges and Universities (“Minnesota State”) is the fifth-largest system of higher education in the United States. It is comprised of 37 two-year and four-year state colleges and universities with 54 campuses located in 47 Minnesota communities. The System serves approximately 400,000 students each year. Minnesota State is an independent state entity that is governed by a 15 member Board of Trustees. The law creating the system was passed by the Minnesota Legislature in 1991 and went into effect July 1, 1995. The law merged the state’s public community colleges, technical colleges and state universities into one system (excluding the University of Minnesota campuses). The System Office in St. Paul, Minnesota, is the central administrative and staff office under the direction and supervision of the chancellor. For more information about Minnesota State, please view its website at www.minnstate.edu.

Minnesota State comprises of over 28 million gross square feet and more than 900 buildings consisting of academic, residential, athletic, and other facility types. Facilities departments at each campus manage the maintenance and repairs. Of the 54 campuses in the system, approximately one-third currently use a Computerized Maintenance Management System (CMMS) to manage their facilities operations and maintenance program.

The Facilities unit within the Minnesota State System Office has oversight and governance responsibilities of the colleges and universities, which includes obtaining enterprise solutions that can be cost effectively procured for campuses, such as Computerized Maintenance Management Systems (CMMS).

Nature of RFP

Minnesota State seeks proposals from qualified vendors to offer a Computerized Maintenance Management System (CMMS) to equip one or more Minnesota State campuses with the ability to proficiently track, manage, and report the status of facility and equipment maintenance and repair while providing real time views of ongoing work.

The purpose of this Request for Proposals (RFP) is to establish a pool of qualified CMMS vendors able to provide a CMMS to one or more Minnesota State institutions. Vendors who are selected through this Request for Proposals (the first part of this process) will enter into a master contract Exhibit G. CMMS Master Contract with Minnesota State. Individual campuses may then select from qualified vendors on the master contract list via site-specific proposals (the second part of this process, see Exhibit H. Site-Specific RFP) which will allow the selected vendor and campus to enter into a purchase order for CMMS services with one or more campuses (the final part of this process). There is no guarantee of work as a result of this RFP.

Minnesota State shall select the vendor(s) whose proposal(s), and oral presentation, if requested, demonstrate in Minnesota State’s sole opinion the clear capability to best fulfill the purposes of this RFP in a clear and cost-effective manner. Vendor responses may call out required data, milestones, and/or deliverables that are not mentioned/missing or excluded within the scope of deliverables which the vendor(s) deems critical to the success of the engagement.

To execute a master contract under the CMMS Master Contract, as described in further detail in this RFP, vendors are required to meet the requirements of the RFP, submit requested documentation, and return a signed CMMS Master Contract. The CMMS Master Contract for each accepted vendor becomes effective on December 23, 2019 or the date of final signature required for the full execution of the contract, whichever is later.
Minnesota State reserves the right to accept or reject proposals, in whole or in part, and to negotiate separately as necessary in order to serve the best interests of Minnesota State. This RFP shall not obligate Minnesota State to award a contract or complete the proposed project and it reserves the right to cancel this RFP if it is considered to be in its best interest. This RFP is undertaken by Minnesota State pursuant to the authority contained in provisions of Minnesota Statutes § 136F.581 and other applicable laws.

General Selection Criteria

General criteria upon which proposals will be evaluated include, but are not limited to, the following:

- Vendor-hosted solution
- Implementation process and requirements
- Solution can be deployed and used across multiple campuses
- The ideal solution would have the ability to enter, organize, track with real-time statuses, and report on:
  - Planned and unplanned maintenance work orders
  - Maintenance work time
  - Maintenance staff availability
  - Asset inventory and overall condition
  - Materials management
  - Financial management
  - Customer service
- Enterprise license with campus-level (distributed) billing
- Cost

Selection Process

The selection process includes but is not limited to individuals representing the System Office and facilities leadership from select Minnesota State colleges and universities. This group will evaluate the proposals and make the final decision.

CMMS needs will may vary in scope between institutions. The scope of work and vendor’s fees will be determined by the campus. The requirements will be incorporated into the contract with an appropriate exhibit and purchase order with Service Level Agreements (SLA) as may be needed to describe the work.

Selection and Implementation Timeline

<table>
<thead>
<tr>
<th>Event</th>
<th>Date/Time</th>
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</thead>
<tbody>
<tr>
<td>RFP Release Date</td>
<td>Monday, October 21, 2019</td>
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<tr>
<td>Informational meeting via Zoom web conferencing INSERT</td>
<td>Wednesday, October 30, 2019 1:00 pm (CT) 1 hr</td>
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<tr>
<td>RFP Question Period Deadline</td>
<td>Wednesday, November 6, 2019 2:00 pm (CT)</td>
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<tr>
<td>Post Responses to Questions</td>
<td>Friday, November 8, 2019</td>
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<tr>
<td>RFP Submittal Deadline</td>
<td>Friday, November 15, 2019 2:00 pm (CT)</td>
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<tr>
<td>Evaluation of Submittals</td>
<td>November 18-29, 2019</td>
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<tr>
<td>Vendor interviews</td>
<td>December 2-3, 2019</td>
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<tr>
<td>Effective Date of Master Contract</td>
<td>December 23, 2019</td>
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</tbody>
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Responses to this RFP must be received no later than 2:00 pm CT on Friday, November 15, 2019.
Firms seeking a master contract must comply with all the requirements of this RFP. A voluntary web-based, informational meeting for vendors will be held on Wednesday, October 30, 2019, at 1:00 p.m.

It is required that all potential or interested responders attend the informational meeting. The presentation slides, answers to any submitted question as well as compilation of Frequently Asked Questions (FAQs) will be posted in an addenda following the meeting at http://www.minnstate.edu/vendors/index.html.

All costs incurred in responding to this request for qualifications shall be borne by the vendor. Minnesota State shall have no financial liability related to or created by vendor’s decision to respond or not respond to this RFP.

*Note: A CMMS Master Contract is not a guarantee of any work nor does it obligate Minnesota State to award any work.*

**Contract(s) Awarded and Pricing Structure**

Minnesota State reserves the right to award none, one or more than one master contract(s) based on responder(s) RFP responses.

**Contract Term**

Minnesota State desires to enter into a contract with the successful vendor(s) effective on or about December 23, 2019. The length of such contract(s) shall be three years with the option to renew for up to two additional one-year terms. If Minnesota State and the vendor are unable to negotiate and sign a master contract by January 31, 2020, then Minnesota State reserves the right to seek an alternative vendor(s).

**Parties to the Contract**

Parties to this contract shall be the “State of Minnesota, acting through its Board of Trustees of the Minnesota State Colleges and Universities” and the successful vendor(s).

**Contract Termination**

Minnesota State may cancel the contract(s) upon 30 days written notice, with or without cause.

**Definitions**

Wherever and whenever the following words or their pronouns occur in this proposal, they shall have the meaning given here:

**Campus.** Refers to a single owned and operated location of Minnesota State.

**College or University.** An accredited higher education institution of Minnesota State. A college or university may have multiple campuses (e.g. Minnesota West Community and Technical College has campuses in Canby, Granite Falls, Jackson, Worthington and Pipestone, Minnesota)

**Institution.** May be used as a generic reference to a College or University.

**Minnesota State:** State of Minnesota, acting through its Board of Trustees of the Minnesota State Colleges and Universities on behalf of the System Office.
System Office: The central administrative office of Minnesota State Colleges and Universities located at Wells Fargo Place, 30 7th Street East, Suite 350, St. Paul, Minnesota 55101.

Vendor: The firm or firms selected by the Minnesota State as the successful responder(s) responsible to execute the terms of a contract.

Applicable Law

A contract entered into as a result of this RFP shall be governed and interpreted under the laws of the State of Minnesota.

Contract Assignment

A contract or any part hereof entered into as a result of this RFP shall not be assigned, sublet, or transferred directly or indirectly without prior written consent of the system Vice Chancellor-Chief Financial Officer (CFO) or his or her delegatee.

Entire Agreement

A written contract and any modifications or addenda thereto, executed in writing by both parties constitutes the entire agreement of the parties to the contract. All previous communications between the parties, whether oral or written, with reference to the subject matter of this contract are void and superseded. The resulting contract may be amended at a future date in writing by mutual agreement of the parties.

Deviations and Exceptions

Deviations from and exceptions to terms, conditions, specifications or the manner of this RFP shall be described fully on the vendor's letterhead stationery, signed and attached to the proposal submittal page(s) where relevant. In the absence of such statement the vendor shall be deemed to have accepted all such terms, conditions, specifications and the manner of the RFP. A vendor's failure to raise an issue related to the terms, conditions, specifications or manner of this RFP prior to the proposal submission deadline in the manner described shall constitute a full and final waiver of that vendor's right to raise the issue later in any action or proceeding relating to this RFP.

Duration of Offer

All proposal responses must indicate they are valid for a minimum of one hundred eighty (180) calendar days from the date of the proposal opening unless extended by mutual written agreement between the System Office and the vendor.

Prices and terms of the proposal as stated must be valid for the length of the resulting contract.

Authorized Signature

The proposal must be completed and signed in the firm's name or corporate name of the vendor, and must be fully and properly executed and signed in blue or black ink by an authorized representative of the vendor. Proof of authority of the person signing must accompany the response.

Proposal Rejection and Waiver of Informalities

This RFP does not obligate the Minnesota State Colleges and Universities System Office, its Board of Trustees, or the System Office to award a contract or complete the proposed project and each reserves the right to cancel this RFP if it is considered to be in its best interest. The System Office also reserves the right to waive minor informalities and, not withstanding anything to the contrary, reserves the right to:
1. reject any and all proposals received in response to this RFP;
2. select a proposal for contract negotiation other than the one with the lowest cost;
3. negotiate any aspect of the proposal with any vendor;
4. terminate negotiations and select the next most responsive vendor for contract negotiations;
5. terminate negotiations and prepare and release a new RFP;
6. terminate negotiations and take such action as deemed appropriate.

Section II. Parties to the RFP

Minnesota State.

Section III. Vendor Requirements

Respondents must complete all forms listed as Exhibits as well as Appendices 1 through 8 and requested attachments in order to qualify for consideration.

Vendor Qualifications
In Appendix 1, answers to questions 6, 7, and 8 must be YES and question 9 must be completed in its entirety in order to meet minimum qualifications. A proposal will be deemed non-responsive and will receive no further consideration if these questions are marked NO and question 9 is incomplete.

Mandatory Technical and Functional Requirements
Vendors MUST meet all mandatory requirements and reports outlined in Appendix 4 to qualify for consideration. Vendor shall address all mandatory requirements and reports and its proposal shall demonstrate how it meets or exceeds each one. A proposal will be deemed non-responsive and will receive no further consideration if any of the mandatory requirements and reports are not met.

Target Design and Performance Features
This section of Appendix 4 contains detailed application design and performance features. It is desirable that the vendor’s solution meets all the features outlined in this section, however, failure to meet a given feature will NOT make the proposal non-responsive.

Section IV. Response Evaluation

The following criteria and their identified weight will be used by the System Office to evaluate the responses:

1. Vendor Qualifications (0 Points);
2. Solution Overview (0 Points);
3. Technical Requirements (0 Points)
4. Requirements (350 Points), made up of:
   • Functional Capabilities (100 points)
   • Implementation and Migration (100 Points)
   • Training (100 Points)
   • Service and Support (50 Points)
4. Cost (350 points);
5. Presentation - Finalists Only (100 points).

Finalist(s) shall be selected based on total score awarded out of 800 possible points.
Presentations

Finalists will be invited and required to interview and conduct a presentation via Zoom online meeting on or around December 2-3, 2019. All finalists will be contacted to arrange a mutually agreed upon date and time for the interview and presentation. The interview and presentation will last approximately 1 hour. Sales and marketing materials are not to be presented. The vendor(s) will also be required to provide a flash drive of their presentation or, alternatively, a download of the full presentation.

A proposal may be rejected if it is determined that a vendor’s ability to work with the existing infrastructure will be too limited or difficult to manage.

Section V. Additional RFP Response and General Contract Requirements

Notice to Vendors and Contractors

As a condition of this contract, VENDOR is required by Minn. Stat. §270C.65 to provide a social security number, a federal tax identification number or Minnesota tax identification number. This information may be used in the enforcement of federal and state tax laws. These numbers will be available to federal and state tax authorities and state personnel involved in approving the contract and the payment of state obligations. Supplying these numbers could result in action to require VENDOR to file state tax returns and pay delinquent state tax liabilities. This contract will not be approved unless these numbers are provided.

If you are an independent contractor, Minn. Stat. §256.998 requires the state to report your name, address and social security number to the New Hire Reporting Center of the Minnesota Department of Human Services unless your contract is for less than two months in duration with gross earnings of less than $250.00 per month. This information may be used by state or local child support enforcement authorities in the enforcement of state and federal child support laws.

Problem Resolution Process

A formal problem resolution process will be established in the contract to address issues raised by either Minnesota State or the vendor.

Affidavit of Non-Collusion

All responding vendors are required to complete the Affidavit of Non-Collusion form and submit it with the response.

Human Rights Requirements

For all contracts estimated to be in excess of $100,000 all responding vendors are required to complete the Human Rights Certification Information and Affirmative Action Data Page and submit it with the response. As required by Minnesota Rule 5000.3600, "It is hereby agreed between the parties that Minnesota Statutes §363A.36 and Minnesota Rule 5000.3600 are incorporated into any contract between these parties based upon this specification or any modification of it. Copies of Minnesota Statutes §363A.36 and Minnesota Rules 5000.3400 - 5000.3600 are available from the Minnesota Bookstore, 660 Olive Street, St. Paul, MN 55155.” All responding vendors shall comply with the applicable provisions of the Minnesota Affirmative Action law, Minnesota Statutes §363.A36. Failure to comply shall be grounds for rejection.

Equal Pay Certificate
If the Response to this solicitation could be in excess of $500,000, including renewal and extension options, the Responder must obtain an Equal Pay Certificate from the Minnesota Department of Human Rights (MDHR) or claim an exemption prior to contract execution. A responder is exempt if it has not employed more than 40 full-time employees on any single working day in one state during the previous 12 months. Please contact MDHR with questions at: 651-539-1095 (metro), 1-800-657-3704 (toll free), 711 or 1-800-627-3529 (MN Relay) or at compliance.MDHR@state.mn.us.

Preference to Targeted Group and Economically Disadvantaged Business and Individuals

In accordance with Minnesota Rules, part 1230.1810, subpart B and Minnesota Rules, part 1230.1830, certified Targeted Group Businesses and individuals submitting proposals as prime contractors shall receive the equivalent of a six percent preference in the evaluation of their proposal, and certified Economically Disadvantaged Businesses and individuals submitting proposals as prime contractors shall receive the equivalent of a six percent preference in the evaluation of their proposal. For information regarding certification, contact the Materials Management Helpline at 651.296.2600, or you may reach the Helpline by e-mail at mmd.help.line@state.mn.us. For TTY/TDD communications, contact the Helpline through the Minnesota Relay Services at 1.800.627.3529.

To receive a preference the targeted group and economically disadvantaged business must meet the rules above by the solicitation due date and time. If you are claiming the targeted group and economically disadvantaged business preference, attach documentation in your response to the solicitation. Only eligible targeted group and economically disadvantaged businesses that meet the rules requirements and provide adequate documentation will be given the preference.

Veteran-Owned Preference

In accordance with Minn. Stat. § 16C.16, subd. 6a, (a) Except when mandated by the federal government as a condition of receiving federal funds, the commissioner shall award up to a six percent preference, but no less than the percentage awarded to any other group under this section on state procurement to certified small businesses that are majority-owned and operated by veterans.

In accordance with Minn. Stat. § 16C.19 (d), a veteran-owned small business, the principal place of business of which is in Minnesota, is certified if it has been verified by the United States Department of Veterans Affairs as being either a veteran-owned small business or a service disabled veteran-owned small business, in accordance with Public Law 109-461 and Code of Federal Regulations, title 38, part 74.

To receive a preference the veteran-owned small business must meet the statutory requirements above by the solicitation due date and time. If you are claiming the veteran-owned preference, attach documentation, sign and return the Veteran-Owned Preference Form with your response to the solicitation. Only eligible veteran-owned small businesses that meet the statutory requirements and provide adequate documentation will be given the preference.

Insurance Requirements

A. The selected vendor will be required to submit an ACORD Certificate of Insurance to the System Office’s authorized representative prior to execution of the contract. The selected vendor shall not commence work under the contract until they have obtained all the insurance described below and Minnesota State has approved evidence of such insurance. Vendor shall maintain such insurance in force and effect throughout the term of the contract.

B. The selected vendor will be required to maintain and furnish satisfactory evidence of the following:
1. Workers’ Compensation Insurance. The vendor must provide workers’ compensation insurance for all its employees and, in case any work is subcontracted, the vendor will require the subcontractor to provide workers’ compensation insurance in accordance with the statutory requirements of the State of Minnesota, including Coverage B, Employer’s Liability, at limits not less than $100,000.00 bodily injury by disease per employee; $500,000.00 bodily injury by disease aggregate; and $100,000.00 bodily injury by accident.

2. Commercial General Liability. The vendor will be required to maintain a comprehensive commercial general liability insurance (CGL) policy protecting it from bodily injury claims and property damage claims which may arise from operations under the contract whether the operations are by the vendor or by a subcontractor or by anyone directly or indirectly employed under the contract. The minimum insurance amounts will be:

- $2,000,000.00 per occurrence
- $2,000,000.00 annual aggregate
- $2,000,000.00 annual aggregate – Products/Completed Operations

In addition, the following coverages must be included:

- Premises and Operations Bodily Injury and Property Damage
- Personal and Advertising Injury
- Products and Completed Operations Liability
- Blanket Contractual Liability

Name the following as Additional Insureds:

- Board of Trustees of the Minnesota State Colleges and Universities
- System Office

3. Commercial Automobile Liability. The vendor will be required to maintain insurance protecting it from bodily injury claims and property damage claims which may arise from operations of vehicles under the contract whether such operations were by the vendor, a subcontractor or by anyone directly or indirectly employed under the contract. The minimum insurance amounts will be:

- $2,000,000.00 per occurrence Combined Single Limit (CSL)

In addition, the following coverages should be included:

4. Errors and Omissions (E & O) Insurance. The vendor will be required to maintain insurance protecting it from claims the vendor may become legally obligated to pay resulting from any actual or alleged negligent act, error or omission related to the vendor’s professional services required under this contract. The minimum insurance amounts will be:

- $2,000,000.00 per occurrence
- $2,000,000.00 annual aggregate

Any deductible will be the sole responsibility of the vendor and may not exceed $50,000 without the written approval of Minnesota State. If the vendor desires authority from Minnesota State to have a deductible in a higher amount, the vendor shall so request in writing, specifying the amount of the desired deductible and providing financial documentation by submitting the most current audited financial statements so that Minnesota State can ascertain the ability of the vendor to cover the deductible from its own resources.
The retroactive or prior acts date of such coverage shall not be after the effective date of this contract and vendor shall maintain such insurance for a period of at least three (3) years, following completion of the work. If such insurance is discontinued, extended reporting period coverage must be obtained by vendor to fulfill this requirement.

Additional Insurance Conditions:

- Vendor’s policy(ies) shall be primary insurance to any other valid and collectible insurance available to Minnesota State with respect to any claim arising out of vendor’s performance under this contract;
- If vendor receives a cancellation notice from an insurance carrier affording coverage herein, vendor agrees to notify Minnesota State within five (5) business days with a copy of the cancellation notice, unless vendor’s policy(ies) contain a provision that coverage afforded under the policy(ies) will not be cancelled without at least thirty (30) days advance written notice to Minnesota State;
- Vendor is responsible for payment of contract related insurance premiums and deductibles;
- If vendor is self-insured, a Certificate of Self-Insurance must be attached;
- Vendor’s policy(ies) shall include legal defense fees in addition to its liability policy limits, with the exception of B.4 above;
- Vendor shall obtain insurance policy(ies) from insurance company(ies) having an “AM BEST” rating of A- (minus); Financial Size Category (FSC) VII or better, and authorized to do business in the State of Minnesota; and
- An Umbrella or Excess Liability insurance policy may be used to supplement the vendor’s policy limits to satisfy the full policy limits required by the contract.

C. Minnesota State reserves the right to immediately terminate the contract if the vendor is not in compliance with the insurance requirements and retains all rights to pursue any legal remedies against the vendor. All insurance policies must be available for inspection by the System Office and copies of policies must be submitted to the Minnesota State’s authorized representative upon written request.

State Audit

The books, records, documents and accounting practices and procedures of the vendor relevant to the contract(s) must be available for audit purposes to Minnesota State and the Legislative Auditor’s Office for six (6) years after the termination/expiration of the contract.

Minnesota Government Data Practices Act

The requirements of Minnesota Statutes § 13.05, subd. 11 apply to the contract. The vendor must comply with the Minnesota Government Data Practices Act, Minnesota Statutes Chapter 13, as it applies to all data provided by Minnesota State, its schools and the System Office in accordance with the contract and as it applies to all data created, gathered, generated or acquired in accordance with the contract. All materials submitted in response to this RFP will become property of the State of Minnesota and will become public record after the evaluation process is completed. Pursuant to the statute, completion of the evaluation process occurs when Minnesota State has completed negotiating the contract with the selected vendor. If the vendor submits information in response to this RFP that it believes to be trade secret materials as defined by the Minnesota Government Data Practices Act, the vendor must:

- Mark clearly all trade secret materials in its response at the time the response is submitted;
- Include a statement with its response justifying the trade secret designation for each item;
Defend any action seeking release of the materials it believes to be trade secret, and indemnify and hold harmless the State of Minnesota, Minnesota State, its agents and employees, from any judgments or damages awarded against the State or Minnesota State in favor of the party requesting the materials, and any and all costs connected with that defense. This indemnification survives Minnesota State’s award of a contract. In submitting a response to this RFP, the responder agrees this indemnification survives as long as the trade secret materials are in possession of Minnesota State.

Minnesota State will not consider the prices submitted by the Responder to be proprietary or trade secret materials.

Conflict of Interest

The vendor must provide a list of all entities with which it has relationships that create, or appear to create, a conflict of interest with the work that it is contemplated in this Request for Proposal. The list should indicate the names of the entity, the relationship, and a discussion of the conflict.

Organizational Conflicts of Interest

The responder warrants that, to the best of its knowledge and belief, and except as otherwise disclosed, there are no relevant facts or circumstances that could give rise to organizational conflicts of interest. An organizational conflict of interest exists when, because of existing or planned activities or because of relationships with other persons, a vendor is unable or potentially unable to render impartial assistance or advice, or the vendor’s objectivity in performing the contract work is or might be otherwise impaired, or the vendor has an unfair competitive advantage. The responder agrees that, if after award, an organizational conflict of interest is discovered, an immediate and full disclosure in writing must be made to the respective school’s chief financial officer or the System Office’s Business Manager that must include a description of the action which the vendor has taken or proposes to take to avoid or mitigate such conflicts. If an organizational conflict of interest is determined to exist, the school or System Office may, at its discretion, cancel the contract. In the event the responder was aware of an organizational conflict of interest prior to the award of the contract and did not disclose the conflict to the contracting officer, the school or System Office may terminate the contract for default. The provisions of this clause must be included in all subcontracts for work to be performed similar to the service provided by the prime contractor, and the terms “contract,” “contractor,” and “contracting officer” modified appropriately to preserve Minnesota State’s rights.

Physical and Data Security

In the event the contract(s) entered into as a result of this RFP allows the selected Vendor(s) access to any nonpublic data as defined in the Minnesota Government Data Practices Act, Minnesota Statutes Chapter 13 (“Minnesota State Data”), Vendor agrees to the following terms:

a. Vendor will comply with all applicable state, federal and local laws and regulations, including but not limited to the laws under Minnesota Statute Chapters 13 relating to confidentiality of information received as a result of the contract and will protect such data using commercially-acceptable standards, no less rigorously than it protects its own confidential information. Vendor agrees that it, its officers, employees, and agents will be bound by such confidentiality laws and that it will establish procedures for safeguarding the information. Vendor agrees to notify its officers, employees, and agents of the requirements of confidentiality and of the possible penalties imposed by violation of these laws. Vendor agrees that neither it, nor its officers, employees or agents will disclose or make public any information received by Vendor on behalf of Minnesota State.
b. Vendor agrees it will indemnify and hold harmless the State of Minnesota and Minnesota State from any and all liabilities and claims resulting from the unauthorized disclosure by Vendor, its officers, employees, subcontractors, or agents of any information required to be held confidential under the provisions of the contract(s) entered into as a result of this RFP.

c. Network Security. To the extent applicable to Vendor’s performance under the resulting contract, Vendor agrees at all times to maintain network security that, at a minimum, includes: network firewall provisioning, intrusion detection, regular third-party penetration testing and scanning infrastructure for vulnerabilities. Vendor will ensure that such security measures are regularly reviewed and revised to address evolving threats and vulnerabilities.

d. Patching. Vendor agrees to maintain secure environments that are patched and up-to-date with all appropriate security updates no less than the standards set forth in Operating Instructions 5.23.1.5 (see http://minnstate.edu/board/procedure/523p1g5.html).

e. Data Encryption. Vendor agrees to encrypt all Minnesota State Data in transit and implement security controls to protect Minnesota State Data at rest using commercially reasonable and industry accepted measures such as encryption.

f. Secure Coding. Vendor will scan all source code for vulnerabilities when code changes are made and all medium, high, and critical vulnerabilities remediated and scanned again before being placed in to production. Vendor must follow best practices for application code review and the OWASP top 10 or a similar industry accepted standard. Upon request from Minnesota State, Vendor will provide summary results of most recent scans.

g. Security Audits & Remediation. Vendor will audit the security of the systems and processes used to provide the services under the resulting contract, including those of any data centers or third parties used by Vendor to provide the services. This security audit: (1) will be performed at least once every calendar year; (2) will be performed according Statement on Standards for Attestation Engagements ("SSAE") 16 Service Organization Control ("SOC") 2, International Organization for Standardization ("ISO") 27001/27002, or FedRAMP; (3) will be performed by third party security professionals at Vendor’s election and expense; (4) will result in the generation of an audit report ("Audit Report"); (5) may be performed for other purposes in addition to satisfying this section. Upon Minnesota State’s reasonable, advance written request, Vendor will provide to the Minnesota State a copy of the Audit Report. Vendor will use best efforts to remediate any control deficiencies identified in the Audit Report in a commercially reasonable timeframe. If Minnesota State becomes aware of any other Vendor controls that do not substantially meet Minnesota State’s requirements, Minnesota State may request remediation from Vendor. Vendor will use best efforts to remediate any control deficiencies identified by Minnesota State or known by Vendor, in a commercially reasonable timeframe.

h. Password Protection. Vendor agrees that any device or computer that resides at any Minnesota State facility, has access to a Minnesota State network, or stores any non-public data is equipped with strong and secure password protection in compliance with Operating Instructions 5.23.1.1 (http://minnstate.edu/board/procedure/523p3g1.html).

i. Background Checks. Vendor represents that it has conducted and will conduct background investigations into all of vendor agents, employees, and subcontractors that will have access to Minnesota State data. Such background investigations will be performed in accordance with the Fair Credit Reporting Act and will consist of Social Security Number trace, investigating local, state, and federal felony and misdemeanor criminal records.

j. Data Use. Vendor must recognize Minnesota State’s sole and exclusive right to control the use of Minnesota State Data. Vendor further agrees that any and all data provided by Minnesota State will be used expressly and solely for the purpose enumerated in the resulting contract. Minnesota State Data will not be distributed, repurposed or shaped across other applications, environments, or business units of Vendor. Vendor must ensure
that any licensees, subcontractors, agents or others to whom it provides Minnesota State Data agree in writing to be bound by the same restrictions and conditions regarding data security as found in the resulting contract.

d. Data Return or Destruction. Vendor agrees that, upon completion, termination, or cancellation of the resulting contract, all Minnesota State Data will be remitted, without charge, in a mutually agreeable format and media, to Minnesota State. The foregoing sentence does not apply if Minnesota State’s Chief Information Security Officer or delegate authorizes in writing Vendor to erase, destroy, and render unreadable the data and Vendor certifies in writing that these actions have been completed.

e. Reporting of Suspected and Actual Breaches. For this and following subsections, “breach” has the meaning given to it under the applicable Minnesota (Minn. Stat. § 13.055 Subd. 1(a)) or federal law. Immediately upon discovery of a confirmed or suspected breach of Minnesota State Data, Vendor will notify Minnesota State by telephone and email. In no event will the report be made more than one (1) business day after Vendor knows or reasonably suspects a breach has or may have occurred. In the event of a suspected breach, Vendor will keep Minnesota State informed regularly of the progress of its investigation until the uncertainty is resolved.

f. Costs Arising from Breach. In the event of a breach by Vendor or its staff, or any other event requiring notification under applicable law, Vendor agrees to promptly reimburse all costs to Minnesota State arising from such breach, including but not limited to costs of notification of individuals, establishing and operating call center(s), credit monitoring and/or identity restoration services, time of Minnesota State personnel responding to the breach, civil or criminal penalties levied against Minnesota State, attorney’s fees, court costs, etc. Any breach may be grounds for immediate termination of the resulting contract by Minnesota State.

**Intellectual Property Infringement**

Vendor represents and warrants that its software and any related systems and/or services related to its software (collectively, the “Software”) furnished by Vendor to Minnesota State will not infringe upon or violate any patent, copyright, trademark, trade secret, or any other proprietary right of any third party. Vendor will, at its expense, defend any suit brought against Minnesota State, and will indemnify Minnesota State against an award of damages and costs (including reasonable attorney fees, court costs, and appeals), made against Minnesota State by settlement or final judgment of a court that is based on a claim that the use of Vendor’s Software infringes an intellectual property right of a third party. If such a claim or action arises, or in the Vendor’s or Minnesota State’s opinion is likely to arise, the Vendor shall, at Minnesota State’s discretion, either procure for Minnesota State the right or license to continue using the Software at issue or replace or modify the allegedly infringing Software. This remedy shall be in addition to and shall not be exclusive to other remedies provided by law.

**Reimbursements**

Costs provided in Appendix 8 shall be inclusive of travel and subsistence expenses actually and necessarily incurred by the Vendor as a result of the contract.

**Section VI. RFP Responses**

**Proposal Format**

All pages must be numbered. Font size will be no smaller than 10 point. Proposals that are difficult to follow or that do not conform to the RFP format may be rejected.
Proposals which fail to address any of the submission requirements may be deemed nonresponsive and will not be further considered. Note the responses to questions must be specifically answered within the context of the submitted proposal. The System Office evaluation team will not refer to a designated web site, brochure, or other location for the requested information. Responses that utilize references to external materials as an answer will be considered non-responsive.

Information which the responder desires to present that does not fall within any of the requirements of the RFP should be inserted at the appropriate place or be attached at the end of the proposal and designated as additional material. Proposals that are not organized in this manner risk elimination from consideration if the evaluators are unable to find where the RFP requirements are specifically addressed.

**Cover Letter**

The cover letter shall contain a brief introduction of the vendor, corporate structure, major business lines and the proposal. The letter shall be concise and need not repeat any of the detailed information set forth in the proposal. At a minimum, the cover letter shall be on company letterhead and shall include the name and working address of the firm submitting the proposal, the name, telephone and email address of the primary company representative to be contacted with reference to the proposal, and the date of submission.

In the cover letter response, **vendors must also respond to parts A and B below:**

A) Whether they accept the terms and conditions in Exhibit G. CMMS Master Contract or propose alternative language. Only those exceptions indicated in the cover letter response to the RFP will be available for discussion or negotiation. Any terms or conditions of this RFP and Exhibit G. CMMS Master Contract to which the vendor objects and/or does not accept shall be clearly stated in the cover letter along with any alternatives or further explanation. Any exceptions proposed to the CMMS Master Contract may require review by Minnesota State’s legal counsel and may be a factor in considering the vendor for an award.

B) Acknowledge their understanding of this procurement process and that entering into a CMMS Master Contract with Minnesota State is not a guarantee of any work nor does it obligate Minnesota State to award any work.

**Required Documents**

- Provide a sample Software License Agreement.
- Provide a sample Service Level Agreement.
- Completed:
  - Appendix 1. Vendor Qualifications.
  - Appendix 2. Solution Overview.
  - Appendix 4. Functional Requirements.
  - Appendix 5. Implementation and Migration.
  - Appendix 6. Training.
  - Appendix 7. Service and Support.
  - Any other attachments required by appendices 1-8.

**Forms**

In addition to the cover letter and required documents, vendors must complete and include the following forms in their response:
<table>
<thead>
<tr>
<th>FORM</th>
<th>Return?</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affidavit of Non-Collusion</td>
<td>Yes</td>
<td>Exhibit A. Affidavit of Non-Collusion</td>
</tr>
<tr>
<td>Affirmative Action Certification (Notice to Vendors)</td>
<td>Yes</td>
<td>Exhibit B. Affirmative Action Certification of Compliance (Notice to Vendors)</td>
</tr>
<tr>
<td>Affirmative Action Certification (Notice to Vendors)</td>
<td>Yes</td>
<td>Exhibit C. Affirmative Action Certification of Compliance (Notice to Vendors)</td>
</tr>
<tr>
<td>Equal Pay Certificate (Required if contract exceeds $500,000 – not due until the signing of the contract)</td>
<td>If applicable</td>
<td>Exhibit D. Equal Pay Certificate Application</td>
</tr>
<tr>
<td>Veteran Owned Preference (if applicable)</td>
<td>If applicable</td>
<td>Exhibit E. Veteran-Owned Preference Form</td>
</tr>
<tr>
<td>Targeted Group and Economically Disadvantaged Business and Individuals Preference (if applicable)</td>
<td>If applicable</td>
<td>Exhibit F. Targeted Group and Economically Disadvantaged Business and Individuals Preference</td>
</tr>
<tr>
<td>CMMS Master Contract</td>
<td>No</td>
<td>Exhibit G. CMMS Master Contract</td>
</tr>
<tr>
<td>Site-Specific RFP</td>
<td>No</td>
<td>Exhibit H. Site-Specific RFP</td>
</tr>
<tr>
<td>Enrollment and Facilities Staff by Institution (FY2018)</td>
<td>No</td>
<td>Exhibit I. Enrollment and Facilities Staff by Institution (FY2018)</td>
</tr>
</tbody>
</table>

Proposals which fail to address all of the submission requirements above may be deemed non-responsive and will not be further considered. Note the responses to questions must be specifically answered within the context of the submitted proposal. The Minnesota State evaluation team will not refer to a designated web site, brochure, or other location for the requested information. Responses that utilize references to external materials as an answer will be considered non-responsive.
**Submission**

Sealed proposals must be received at the following address not later than Friday, November 15, 2:00 P.M. CST.

Institution: Minnesota State Colleges and Universities  
Name: Greg Ewig  
Title: Senior System Director, Capital Development  
Mailing Address: 30 East 7th Street, Suite 350, St. Paul, MN 55101-7804

The responder shall submit one (1) original signed RFP response and a flash drive with the RFP response. Proposals are to be sealed in mailing envelopes or packages with the responder’s name and address clearly written on the outside. One hard copy of the proposal must be signed in blue or black ink by an authorized representative of the vendor. Proof of authority of the person signing must accompany the response.

**Proposals received after Friday, November 15, 2019, at 2:00 P.M. will be rejected.**

**Fax and e-mail responses will not be considered.**

Proposals made in pencil will be rejected. Alterations in cost figures used to determine the lowest priced proposal will be rejected unless initialed in ink by the person responsible for or authorized to make decisions as to price quoted. The use of “white out” is considered an alteration.

The remainder of this page was intentionally left blank
Exhibit A. Affidavit of Non-Collusion

STATE OF MINNESOTA
AFFIDAVIT OF NON-COLLUSION

I swear (or affirm) under the penalty of perjury:

1. That I am the Responder (if the Responder is an individual), a partner in the company (if the Responder is a partnership), or an officer or employee of the responding corporation having authority to sign on its behalf (if the Responder is a corporation);

2. That the attached proposal submitted in response to the ______________________ Request for Proposal has been arrived at by the Responder independently and has been submitted without collusion with and without any agreement, understanding or planned common course of action with, any other Responder of materials, supplies, equipment or services described in the Request for Proposal, designed to limit fair and open competition;

3. That the contents of the proposal have not been communicated by the Responder or its employees or agents to any person not an employee or agent of the Responder and will not be communicated to any such persons prior to the official opening of the proposals; and

4. That I am fully informed regarding the accuracy of the statements made in this affidavit.

Responder’s Firm Name: __________________________________________

Authorized Signature: _____________________________________________

Date: __________________________________________________________

Subscribed and sworn to me this ________ day of __________

Notary Public: _________________________________________

My commission expires: ________________________________
Exhibit B. Affirmative Action Certification of Compliance (Notice to Vendors)

NOTICE TO VENDORS
AFFIRMATIVE ACTION
CERTIFICATION OF COMPLIANCE

It is hereby agreed between the parties that Minnesota State will require that affirmative action requirements be met by contractors in relation to Minnesota Statutes §363A.36 and Minnesota Rules, 5000.3400 to 5000.3600. Failure by a contractor to implement an affirmative action plan or make a good faith effort shall result in revocation of its certificate or revocation of the contract (Minnesota Statutes §363A.36, subdivisions 3 and 4).

Under the Minnesota Human Rights Act, §363A.36, businesses or firms entering into a contract over $100,000 which have more than forty (40) full-time employees within the state of Minnesota on a single working day during the previous twelve (12) months, or businesses or firms employing more than forty (40) full-time employees on a single working day during the previous twelve (12) months in a state in which its primary place of business is domiciled and that primary place of business is outside of the State of Minnesota but within the United States, must have submitted an affirmative action plan that was received by the Commissioner of Human Rights for approval prior to the date and time the responses are due. A contract over $100,000 will not be executed unless the firm or business having more than forty (40) full-time employees, either within or outside the State of Minnesota, has received a certificate of compliance signifying it has an affirmative action plan approved by the Commissioner of Human Rights. The Certificate is valid for four (4) years. For additional information, contact the Department of Human Rights, Freeman Building, 625 Robert Street North, Saint Paul, MN 55155.

Effective July 1, 2003. The Minnesota Department of Human Rights is authorized to charge a $150.00 fee for each Certificate of Compliance issued. A business or firm must submit its affirmative action plan along with a cashier's check or money order in the amount of $150.00 to the Minnesota Department of Human Rights or you may contact the Department for additional information at the Compliance Services Unit, Freeman Building, 625 Robert Street North, Saint Paul MN 55155.
### State Of Minnesota – Affirmative Action Certification

If your response to this solicitation is or could be in excess of $100,000, complete the information requested below to determine whether you are subject to the Minnesota Human Rights Act (Minnesota Statutes 363A.36) certification requirement, and to provide documentation of compliance if necessary. It is your sole responsibility to provide this information and—if required—to apply for Human Rights certification prior to the due date of the bid or proposal and to obtain Human Rights certification prior to the execution of the contract. The State of Minnesota is under no obligation to delay proceeding with a contract until a company receives Human Rights certification.

<table>
<thead>
<tr>
<th>BOX A – For companies which have employed more than 40 full-time employees within Minnesota on any single working day during the previous 12 months. All other companies proceed to BOX B.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your response will be rejected unless your business:</td>
</tr>
<tr>
<td>- has a current Certificate of Compliance issued by the Minnesota Department of Human Rights (MDHR)</td>
</tr>
<tr>
<td>- or -</td>
</tr>
<tr>
<td>- has submitted an affirmative action plan to the MDHR, which the Department received prior to the date the responses are due.</td>
</tr>
<tr>
<td>Check one of the following statements if you have employed more than 40 full-time employees in Minnesota on any single working day during the previous 12 months:</td>
</tr>
<tr>
<td>- We have a current Certificate of Compliance issued by the MDHR. <strong>Proceed to BOX C. Include a copy of your certificate with your response.</strong></td>
</tr>
<tr>
<td>- We do not have a current Certificate of Compliance. However, we submitted an Affirmative Action Plan to the MDHR for approval, which the Department received on ________________ (date). <strong>Proceed to BOX C.</strong></td>
</tr>
<tr>
<td>- We do not have a Certificate of Compliance, nor has the MDHR received an Affirmative Action Plan from our company. <strong>We acknowledge that our response will be rejected. Proceed to BOX C. Contact the Minnesota Department of Human Rights for assistance.</strong> (See below for contact information.)</td>
</tr>
<tr>
<td>Please note: Certificates of Compliance must be issued by the Minnesota Department of Human Rights. Affirmative Action Plans approved by the Federal government, a county, or a municipality must still be received, reviewed, and approved by the Minnesota Department of Human Rights before a certificate can be issued.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>BOX B – For those companies not described in BOX A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check below.</td>
</tr>
<tr>
<td>- We have not employed more than 40 full-time employees on any single working day in Minnesota within the previous 12 months. <strong>Proceed to BOX C.</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>BOX C – For all companies</th>
</tr>
</thead>
<tbody>
<tr>
<td>By signing this statement, you certify that the information provided is accurate and that you are authorized to sign on behalf of the responder. You also certify that you are in compliance with federal affirmative action requirements that may apply to your company. (These requirements are generally triggered only by participating as a prime or subcontractor on federal projects or contracts. Contractors are alerted to these requirements by the federal government.)</td>
</tr>
<tr>
<td>Name of Company: ___________________________ Date ___________________________</td>
</tr>
<tr>
<td>Authorized Signature: ______________________ Telephone number: ____________________</td>
</tr>
<tr>
<td>Printed Name: ___________________________ Title: ___________________________</td>
</tr>
</tbody>
</table>

**For assistance with this form, contact:**
Minnesota Department of Human Rights, Compliance & Community Relations
Freeman Building, 625 Robert Street North, Saint Paul, MN 55155
Phone: 651-296-5663 Toll Free: 800-657-3704
Fax: 651-296-9042 TTY: 651-296-1283
Web: mn.gov/mdhr
Email: compliance.mndh@state.mn.us

Affirmative Action Certification Page, Revised 6/11 – MDHR

MnSCU RFP Template-OGC Revised December 9, 2014
The amended Minnesota Human Rights Act (Minnesota Statutes §363A.36) divides the contract compliance program into two categories. Both categories apply to any contracts for goods or services in excess of $100,000.

The first category applies to businesses that have had more than 40 full-time employees within Minnesota on a single working day during the previous 12 months. The businesses in this category must have submitted an affirmative action plan to the Commissioner of the Department of Human Rights prior to the due date and time of the response and must have received a Certificate of Compliance prior to execution of the contract or agreement.

The secondary category applies to businesses that have had more than 40 full-time employees on a single working day in the previous 12 months in the state in which its primary place of business is domiciled. The businesses in this category must certify to Minnesota State that it is in compliance with federal affirmative action requirements before execution of the contract. For further information, contact the Department of Human Rights, Compliance Services Unit, 625 Robert Street North, Saint Paul MN 55155; Voice: 651-296-5663; Toll Free: 800-657-3704; TTY: 651-296-1283.

Minnesota State is under no obligation to delay the award or the execution of a contract until a vendor has completed the Human Rights certification process. It is the sole responsibility of the vendor to apply for and obtain a Human Rights certificate prior to contract execution.

It is hereby agreed between the parties that Minnesota State will require affirmative action requirements be met by vendors in relation to Minnesota Statutes §363A.36 and Minnesota Rules, 5000.3400 to 5000.3600.

Under the Minnesota Human Rights Act, §363A.36, subdivision 1, no department or agency of the state shall execute an order in excess of $100,000 with any business within the State of Minnesota having more than 40 full-time employees in a single working day during the previous 12 months unless the firm or business has an affirmative action plan for the employment of minority persons, women, and the disabled that has been approved the Commissioner of Human Rights. Receipt of a Certificate of Compliance issued by the Commissioner shall signify that a firm or business has an affirmative action plan approved by the Commissioner.

Failure by the vendor to implement an affirmative action plan or make a good faith effort shall result in revocation of its certificate or revocation of the order (Minnesota Statutes §363A.36, subdivisions 3 and 4). A certificate is valid for a period of four (4) years.

**DISABLED INDIVIDUAL CLAUSE**

A. A vendor shall not discriminate against any employee or applicant for employment because of physical or mental disability in regard to any position for which the employee or applicant for employment is qualified. The vendor agrees to take disabled individuals without discrimination based on their physical or mental disability in all employment practices such as the following: employment, upgrading, demotion or transfer, recruitment, advertising, layoff or termination, rates of pay or other forms of compensation, and selection of training, including apprenticeship.

B. The vendor agrees to comply with the rules and relevant order of the Minnesota Department of Human Rights issued pursuant to the Minnesota Human Rights Act.
C. In the event of a vendor’s noncompliance with the requirements of this clause, actions for noncompliance may be taken by the Minnesota Department of Human Rights pursuant to the Minnesota Human Rights Act.

D. The vendor agrees to post in conspicuous places, available to employees and applicants for employment, notices in a form to be prescribed by the Commissioner of the Minnesota Department of Human Rights. Such notices shall state the vendor obligation under the law to take affirmative action to employ and advance in employment qualified disabled employees and applicants for employment and the rights of applicants and employees.

E. The vendor shall notify each labor union or representative of workers with which it has a collective bargaining agreement or other order understanding, that the vendor is bound by the terms of Minnesota Statutes §363A.36 of the Minnesota Human Rights Act and is committed to take affirmative action to employ and advance in employment physically and mentally disabled individuals.

It is hereby agreed between the parties that Minnesota Statutes §363A.36 and Minnesota Rules 5000.3400 to 5000.3600 are incorporated into any order of Minnesota Statutes §363A.36 and Minnesota Rules, 5000.3400 to 5000.3600 are available from Minnesota Bookstore, 660 Olive Street, St. Paul, Minnesota 55155.

By signing this statement the vendor certifies that the information provided is accurate.

NAME OF COMPANY: ______________________________________________

AUTHORIZED SIGNATURE: _________________________________________

TITLE: __________________________________________________________

DATE: _________________________________________________________

Revised 1/22/09
Exhibit D. Equal Pay Certificate Application

Minnesota Department of Human Rights
ATTN: Contract Compliance
Freeman Building
625 Robert Street North
Saint Paul, MN 55155
(Or Send to - compliance.MDHR@state.mn.us.)

Equal Pay Certificate Application

- We are in compliance with Title VII of the Civil Rights Act of 1964, the Equal Pay Act of 1963, the Minnesota Human Rights Act, and the Minnesota Equal Pay Act for Equal Work Law.
- The average compensation for female employees is not consistently below the average compensation for male employees, taking into account mitigating factors, within each of the major job categories in your EEO-1 report. If you are not required to file an EEO-1 report, taking into account mitigating factors, the average compensation for female employees is not consistently below the average compensation for male employees within your organization.
- We make hiring, retention and promotion decisions without regard to gender, nor do we limit employees based on gender to certain job classifications.
- We promptly correct wage and benefit disparities.
- We evaluate wages and benefits (annually) (two year period) (other, please specify) to ensure compliance with the above identified laws.
- In determining our employee compensation we use: (check below)
  ___ Market pricing approach
  ___ State prevailing wage or union contract requirements
  ___ Performance pay system
  ___ An internal analysis
  ___ Other method (please specify) __________________________________________
____________________________________________________________________________
____________________________________________________________________________

Enclosed is our application fee of $150, made payable to the “Minnesota Department of Human Rights.”

In signing below, I affirm that I am the Board Chairperson or Chief Executive Officer and that the above information to the best of my understanding is accurate and complete.

__________________________    ____________________________    __________
Signature                  Print Name                      Date

__________________________    ____________________________
Business Name               Business Address
Exhibit E. Veteran-Owned Preference Form

STATE OF MINNESOTA
VETERAN-OWNED PREFERENCE FORM

In accordance with Minn. Stat. §16C.16, subd. 6a, Minnesota State may award up to a 6% preference in the amount bid on state procurement to certified small businesses that are majority owned and operated by veterans.

Veteran-Owned Preference Requirements - See Minn. Stat. §16C.19(d):

1. Principal place of business is in Minnesota.

   and

2. The United States Department of Veterans Affairs verifies the business as being a veteran-owned small business under Public Law 109-461 and Code of Federal Regulations, title 38, part 74.

   Statutory requirements and appropriate documentation must be met by the solicitation response due date and time to be awarded the veteran-owned preference. The preference applies only to the first $500,000 of a solicitation response.

Claim the Preference

By signing below I confirm that:

My company is claiming the veteran-owned preference afforded by Minn. Stat. § 16C.16, subd. 6a. by making this claim, I verify that:

   • My company’s principal place of business is in Minnesota; and
   • The United States Department of Veteran’s Affairs verifies my company as being a veteran-owned small business. (Supported By Attached Documentation)

Name of Company: _____________________________ Date: __________________________

Authorized Signature: _____________________________ Telephone: __________________________

Printed Name: _____________________________ Title: __________________________

Attach documentation, sign, and return this form with your solicitation response to claim the veteran-owned preference.
Exhibit F. Targeted Group and Economically Disadvantaged Business and Individuals Preference

Please provide certification of business or individual certified by the State of Minnesota as a Targeted Group or Economically Disadvantaged Business and Individuals *if applicable*. The date of certification must be on or before the deadline for RFP Proposal Submissions in order to qualify for preference under this RFP.
Exhibit G. CMMS Master Contract

STATE OF MINNESOTA
MINNESOTA STATE COLLEGES AND UNIVERSITIES
[SYSTEM OFFICE]

CMMS MASTER CONTRACT

THIS CONTRACT, and amendments and supplements thereto, is between the State of Minnesota, acting through its Board of Trustees of the Minnesota State Colleges and Universities, on behalf of [SYSTEM OFFICE] (hereinafter MINNESOTA STATE), and [INSERT CONTRACTOR’S LEGAL NAME AND FULL ADDRESS. DO NOT ONLY USE A PO BOX.], an independent contractor, not an employee of the State of Minnesota (hereinafter CONTRACTOR).

WHEREAS, MINNESOTA STATE, pursuant to Minnesota Statutes Chapter 136F, is empowered to procure from time to time certain professional/technical services, and

WHEREAS, MINNESOTA STATE is in need of professional/technical services, and

WHEREAS, the CONTRACTOR represents it is duly qualified and willing to perform the services set forth in this contract and

[DELETE THE FOLLOWING CLAUSES IF CONTRACTOR IS NOT AN INDIVIDUAL. IF CONTRACTOR IS AN INDIVIDUAL, THEY MUST BE INCLUDED.]

WHEREAS, the CONTRACTOR represents that he / she is not a current state employee, and

WHEREAS, the CONTRACTOR represents that he / she has not received an early separation incentive under Minnesota State Colleges and Universities Board Policy 4.11, Board Early Separation Incentive Program (BESI), during the one year post-separation period prior to the effective date of this contract.

NOW, THEREFORE, it is agreed:

1. **TERM OF CONTRACT.** This contract is effective on [INSERT FULL DATE (e.g., January 29, 2013)] or upon the date the final required signature is obtained by MINNESOTA STATE, whichever occurs later, and shall remain in effect until [INSERT FULL DATE (e.g., June 15, 2013)] or until all obligations set forth in this contract have been satisfactorily fulfilled, whichever occurs first. The CONTRACTOR understands that no work should begin under this contract until all required signatures have been obtained and the CONTRACTOR is notified to begin work by MINNESOTA STATE’s authorized representative.

2. **CONTRACTOR’S DUTIES.** The CONTRACTOR will:

   *Perform the duties specified in Exhibit A, the CONTRACTOR’S License Agreement, which is attached and incorporated into this contract.*

3. **CONSIDERATION AND TERMS OF PAYMENT.**
a. Consideration for all services performed and goods or materials supplied by the CONTRACTOR pursuant to this contract shall be paid by MINNESOTA STATE as follows:

i. **Compensation** of [INSERT DOLLAR AMOUNT IN WORDS AND NUMBERS AND NUMBER OF HOURS, e.g. Fifty and 00/100 Dollars ($50.00) for eighty (80) hours. EXPLAIN HOW THE CONTRACTOR WILL BE PAID. EXAMPLES: “IN ACCORDANCE WITH THE BREAKDOWN OF COSTS AS SET FORTH BELOW.” IF DELIVERABLES CAN BE SUCCINCTLY DEFINED, IT IS GENERALLY PREFERABLE TO STRUCTURE PAYMENT BASED ON THE SUCCESSFUL COMPLETION AND ACCEPTANCE OF SPECIFIC TASKS OR DELIVERABLES.]

ii. **Reimbursement** for travel and subsistence expenses actually and necessarily incurred by the CONTRACTOR in performance of this contract in an amount not to exceed [INSERT DOLLAR AMOUNT IN WORDS AND NUMBERS (e.g. One Hundred Twenty and 00/100 Dollars ($120.00). IF NONE, INSERT “Zero Dollars ($0.00).]

provided that CONTRACTOR shall be reimbursed for travel and subsistence expenses in the same manner and in no greater amount than provided in the current “Commissioner’s Plan” promulgated by the Commissioner of Employee Relations attached hereto. [ATTACH IF APPLICABLE; DO NOT ATTACH IF NOT APPLICABLE] The CONTRACTOR shall not be reimbursed for travel and subsistence expenses incurred outside the State of Minnesota unless it has received prior written approval for such out-of-state travel from MINNESOTA STATE’s authorized representative.

iii. The **total obligation** of MINNESOTA STATE for all compensation and reimbursement to the CONTRACTOR shall not exceed [INSERT DOLLAR AMOUNT IN WORDS AND NUMBERS, e.g. Four Thousand One Hundred Twenty and 00/100 Dollars ($4,120.00).]

b. **Terms of Payment.**

i. Payment shall be made by MINNESOTA STATE promptly after the CONTRACTOR’S presentation of invoices for services performed and acceptance of such services by MINNESOTA STATE’s authorized representative. All services provided by the CONTRACTOR pursuant to this contract shall be performed to the satisfaction of MINNESOTA STATE, as determined at the sole discretion of its authorized representative, and in accordance with all applicable federal, state and local laws, ordinances, rules and regulations. The CONTRACTOR shall not receive payment for work found by MINNESOTA STATE to be unsatisfactory or performed in violation of any applicable federal, state or local law, ordinance, rule or regulation. Invoices shall be presented by CONTRACTOR according to the following schedule:

[USE TERMS OR PHRASES SUCH AS WEEKLY, MONTHLY OR WITHIN CALENDAR DAYS FOLLOWING COMPLETION OF SERVICES OR IF THERE ARE SPECIFIC DELIVERABLES, PHASES, TASKS, LIST HOW MUCH WILL BE PAID FOR EACH.]

ii. **[IF APPLICABLE, INSERT THIS CLAUSE.]** Payments are to be made from federal funds obtained by MINNESOTA STATE through Title _____ of the ________________ Act of __________________ (Public law and amendments thereto). If at any time such funds become unavailable, this contract shall be terminated immediately upon written notice of such fact by MINNESOTA STATE to the CONTRACTOR. In the event of such termination, CONTRACTOR shall be entitled to payment, determined on a pro rata basis, for services satisfactorily performed.

iii. **Nonresident Aliens.** Pursuant to 26 U.S.C. §1441, MINNESOTA STATE is required to withhold certain federal income taxes on the gross compensation paid to nonresident
aliens, as defined by Internal Revenue Code §7701(b). MINNESOTA STATE will withhold all required taxes unless and until CONTRACTOR submits documentation required by the Internal Revenue Service indicating that CONTRACTOR is a resident of a country with tax treaty benefits. MINNESOTA STATE makes no representations regarding whether or to what extent tax treaty benefits are available to CONTRACTOR. To the extent that MINNESOTA STATE does not withhold these taxes for any reason, CONTRACTOR agrees to indemnify and hold MINNESOTA STATE harmless for any taxes owed and any interest or penalties assessed.

iv. **Entertainers.** Pursuant to Minnesota Statutes 290.9201, MINNESOTA STATE is required to withhold a two percent (2%) tax on the gross compensation, including reimbursable expenses, paid to non-Minnesota entertainers for any performance in Minnesota.

4. **AUTHORIZED REPRESENTATIVES.** All official notifications, including but not limited to, cancellation of this contract must be sent to the other party’s authorized representative.

   a. MINNESOTA STATE’s authorized representative for the purpose of administration of this contract is:

      Name:
      Address:
      Telephone:
      E-Mail:
      Fax:

      Such representative shall have final authority for acceptance of the CONTRACTOR’S services and, if such services are accepted as satisfactory, shall so certify on each invoice presented pursuant to Clause 3, paragraph b.

   b. The CONTRACTOR’S authorized representative for the purpose of administration of this contract is:

      Name:
      Address:
      Telephone:
      E-Mail:
      Fax:

5. **CANCELLATION AND TERMINATION.**

   a. This contract may be canceled by MINNESOTA STATE at any time, with or without cause, upon thirty (30) days written notice to the CONTRACTOR. In the event of such a cancellation, the CONTRACTOR shall be entitled to payment, determined on a pro rata basis, for work or services satisfactorily performed.

   b. Termination for Insufficient Funding. MINNESOTA STATE may immediately terminate this contract if it does not obtain funding from the Minnesota Legislature or other funding source, or if funding cannot be continued at a level sufficient to allow for the payment of the services covered here. Termination must be by written or fax notice to the CONTRACTOR within a reasonable time of MINNESOTA STATE receiving notice that sufficient funding is not available. MINNESOTA STATE is not obligated to pay for any services that are provided after notice and effective date of termination. However, the CONTRACTOR will be entitled to payment, determined on a pro rata basis, for work or services satisfactorily performed to the extent that funds are available. MINNESOTA STATE will not be assessed any penalty if the contract is terminated because of the decision of the Minnesota Legislature or other funding source not to appropriate funds.

6. **ASSIGNMENT.** The CONTRACTOR shall neither assign nor transfer any rights or obligations under this contract without the prior written consent of MINNESOTA STATE.
7. **LIABILITY.** The CONTRACTOR shall indemnify, save, and hold MINNESOTA STATE, its representatives and employees harmless from any and all claims or causes of action, including all attorney’s fees incurred by MINNESOTA STATE, arising from the performance of this contract by the CONTRACTOR or CONTRACTOR’S agents or employees. This clause shall not be construed to bar any legal remedies the CONTRACTOR may have for MINNESOTA STATE’s failure to fulfill its obligations pursuant to this contract.

8. **WORKERS’ COMPENSATION.** The CONTRACTOR certifies it is in compliance with Minnesota Statutes §176.181, subd. 2 pertaining to workers’ compensation insurance coverage. The CONTRACTOR’S employees and agents will not be considered MINNESOTA STATE employees. Any claims that may arise under the Minnesota Workers’ Compensation Act on behalf of these employees or agents and any claims made by any third party as a consequence of any act or omission on the part of these employees or agents are in no way MINNESOTA STATE’s obligation or responsibility.

9. **PUBLICITY.** Any publicity given to the program, publications, or services provided resulting from this contract, including, but not limited to, notices, informational pamphlets, press releases, research, reports, signs, and similar public notices prepared by or for the CONTRACTOR or its employees individually or jointly with others, or any subcontractors shall identify MINNESOTA STATE as the sponsoring agency and shall not be released prior to receiving the approval of MINNESOTA STATE’s authorized representative.

10. **MINNESOTA STATUTES §181.59.**
The Contractor will comply with the provisions of Minnesota Statutes §181.59 which require:

Every contract for or on behalf of the State of Minnesota, or any county, city, town, township, school, school district, or any other district in the state, for materials, supplies, or construction shall contain provisions by which the contractor agrees: (1) that, in the hiring of common or skilled labor for the performance of any work under any contract, or any subcontract, no contractor, material supplier, or vendor, shall, by reason or race, creed, or color, discriminate against the person or persons who are citizens of the United States or resident aliens who are qualified and available to perform the work to which the employment relates; (2) that no contractor, material supplier, or vendor, shall, in any manner, discriminate against, or intimidate, or prevent the employment of any person or persons identified in clause (1) of this section, or on being hired, prevent, or conspire to prevent, the person or persons from the performance of work under any contract on account of race, creed, or color; (3) that a violation of this section is a misdemeanor; and (4) that this contract may be canceled or terminated by the state, county, city, town, school board, or any other person authorized to grant the contracts for employment, and all money due, or to become due under the contract, may be forfeited for a second or any subsequent violation of the terms or conditions of this contract.

11. **DATA DISCLOSURE.**

   a. As a condition of this contract, CONTRACTOR is required by Minn. Stat. §270C.65 to provide a social security number, a federal tax identification number or Minnesota tax identification number. This information may be used in the enforcement of federal and state tax laws. These numbers will be available to federal and state tax authorities and state personnel involved in approving the contract and the payment of state obligations. Supplying these numbers could result in action to require CONTRACTOR to file state tax returns and pay delinquent state tax liabilities. **This contract will not be approved unless these numbers are provided.**

   b. **Independent Contractors.** Minn. Stat. §256.998 requires MINNESOTA STATE to report the name, address and social security number of independent contractors to the New Hire Reporting Center of the Minnesota Department of Human Services unless this Contract is for less than two months in duration with gross earnings of less than $250.00 per month. This information may be used by state or local child support enforcement authorities in the enforcement of state and federal child support laws.
12. **GOVERNMENT DATA PRACTICES ACT.** The requirements of Minnesota Statutes § 13.05, subd. 11 apply to this contract. The CONTRACTOR and MINNESOTA STATE must comply with the Minnesota Government Data Practices Act, Minnesota Statutes Chapter 13, as it applies to all data provided by MINNESOTA STATE in accordance with this contract, and as it applies to all data, created, collected, received, stored, used, maintained, or disseminated by the CONTRACTOR in accordance with this contract. The civil remedies of Minnesota Statutes §13.08 apply to the release of the data referred to in this clause by either the CONTRACTOR or MINNESOTA STATE.

In the event the CONTRACTOR receives a request to release the data referred to in this clause, the CONTRACTOR must immediately notify MINNESOTA STATE. MINNESOTA STATE will give the CONTRACTOR instructions concerning the release of the data to the requesting party before the data is released.

*If the services provided by CONTRACTOR include access to, storage, or transmission of education records or education data, contact the Office of General Counsel for additional contract provisions regarding data security. If you have any other privacy concerns about this contract, please contact the Office of General Counsel.*

13. **OWNERSHIP OF MATERIALS AND INTELLECTUAL PROPERTY RIGHTS.**

   a. MINNESOTA STATE shall own all rights, title and interest in all of the materials conceived or created by the CONTRACTOR, or its employees or subcontractors, either individually or jointly with others and which arise out of the performance of this contract, created and paid for under this contract, including any inventions, reports, studies, designs, drawings, specifications, notes, documents, software and documentation, computer based training modules, electronically, magnetically or digitally recorded material, and other work in whatever form (hereinafter MATERIALS).

   The CONTRACTOR hereby assigns to MINNESOTA STATE all rights, title and interest to the MATERIALS. The CONTRACTOR shall, upon request of MINNESOTA STATE, execute all papers and perform all other acts necessary to assist MINNESOTA STATE to obtain and register copyrights, patents or other forms of protection provided by law for the MATERIALS. The MATERIALS created under this contract by the CONTRACTOR, its employees or subcontractors, individually or jointly with others, shall be considered “works made for hire” as defined by the United States Copyright Act. All of the MATERIALS, whether in paper, electronic, or other form, shall be remitted to MINNESOTA STATE by the CONTRACTOR, its employees and any subcontractors, and the CONTRACTOR shall not copy, reproduce, allow or cause to have the MATERIALS copied, reproduced or used for any purpose other than performance of the CONTRACTOR’S obligations under this contract without the prior written consent of MINNESOTA STATE’s authorized representative.

   b. The CONTRACTOR represents and warrants that MATERIALS produced or used under this contract do not and will not infringe upon any intellectual property rights of another, including, but not limited to, patents, copyrights, trade secrets, trade names, and service marks and names. The CONTRACTOR shall indemnify and defend, to the extent permitted by the Attorney General, MINNESOTA STATE at the CONTRACTOR’S expense from any action or claim brought against MINNESOTA STATE to the extent that it is based on a claim that all or part of the MATERIALS infringe upon the intellectual property rights of another. The CONTRACTOR shall be responsible for payment of any and all such claims, demands, obligations, liabilities, costs and damages, including, but not limited to, reasonable attorney fees arising out of this contract, amendments and supplements thereto, which are attributable to such claims or actions.

   If such a claim or action arises, or in the CONTRACTOR’S or MINNESOTA STATE’S opinion is likely to arise, the CONTRACTOR shall, at MINNESOTA STATE’s discretion, either procure for MINNESOTA STATE the right or license to continue using the MATERIALS at issue or replace or modify the allegedly infringing MATERIALS. This remedy shall be in addition to and shall not be exclusive to other remedies provided by law.
14. **ANTITRUST.** The CONTRACTOR hereby assigns to the State of Minnesota any and all claims for overcharges as to goods or services provided in connection with this contract resulting from antitrust violations which arise under the antitrust laws of the United States or the antitrust laws of the State of Minnesota.

15. **JURISDICTION AND VENUE.** This contract, and amendments and supplements thereto, shall be governed by the laws of the State of Minnesota. Venue for all legal proceedings arising out of this contract, or breach thereof, shall be in the state or federal court with competent jurisdiction in Ramsey County, Minnesota.

16. **AMENDMENTS.** Any amendments to this contract shall be in writing and shall be executed by the same parties who executed the original contract, or their successors in office.

17. **STATE AUDITS.** The books, records, documents, and accounting procedures and practices of the CONTRACTOR relevant to this contract shall be subject to examination by MINNESOTA STATE and the Legislative Auditor for a minimum of six (6) years from the end of the contract.

18. **SURVIVAL OF TERMS.** The following clauses survive the expiration, cancellation or termination of this contract: Liability; Publicity; Data Disclosure; Government Data Practices Act; Ownership Of Materials and Intellectual Property Rights; Jurisdiction and Venue; and State Audits.

19. **AFFIRMATIVE ACTION REQUIREMENTS FOR CONTRACTS IN EXCESS OF $100,000.00 AND THE CONTRACTOR HAS MORE THAN 40 FULL-TIME EMPLOYEES IN MINNESOTA OR ITS PRINCIPAL PLACE OF BUSINESS.**

[DELETE THIS CLAUSE IF THE TOTAL CONTRACT VALUE IS UNDER $100,000.00 AND RENUMBER REMAINING CLAUSE IF APPLICABLE.]

MINNESOTA STATE intends to carry out its responsibility for requiring affirmative action by its CONTRACTORS.

a. Covered Contracts and Contractors. If the contract exceeds One Hundred Thousand and 00/100 Dollars ($100,000.00) and the CONTRACTOR employed more than forty (40) full-time employees on a single working day during the previous twelve (12) months in Minnesota or in the state where it has its principle place of business, then the CONTRACTOR must comply with the requirements of Minnesota Statutes §363A.36 and Minnesota R. Parts 5000.3400-5000.3600. A CONTRACTOR covered by Minnesota Statutes §363A.36 because it employed more than forty (40) full-time employees in another state and the CONTRACTOR does not have a Certificate of Compliance, said CONTRACTOR must certify that it is in compliance with federal affirmative action requirements.

b. Minnesota Statutes §363A.36. Minnesota Statutes §363A.36 requires CONTRACTOR to have an affirmative action plan for the employment of minority persons, women, and qualified disabled individuals approved by the Minnesota Commissioner of Human Rights (hereinafter COMMISSIONER) as indicated by a certificate of compliance. The law addresses suspension or revocation of a certificate of compliance and contract consequences in that event. A contract awarded without a certificate of compliance may be voided.

c. Minnesota R. 5000.3400-5000.3600.
i. General. Minnesota R. 5000.3400-5000.3600 implement Minnesota Statutes §363A.36. These rules include, but are not limited to: criteria for contents, approval, and implementation of affirmative action plans; procedures for issuing certificates of compliance and criteria for determining a contractor’s compliance status; procedures for addressing deficiencies, sanctions, and notice and hearing; annual compliance reports; procedures for compliance review; and contract consequences for non-compliance. The specific criteria for approval or rejection of an affirmative action plan are contained in various provisions of Minnesota R. 5000.3400-5000.3600, including, but not limited to, parts 5000.3420-5000.3500 and 5000.3552-5000.3559.

ii. Disabled Workers. The CONTRACTOR must comply with the following affirmative action requirements for disabled workers.

A. The CONTRACTOR must not discriminate against any employee or applicant for employment because of physical or mental disability in regard to any position for which the employee or applicant for employment is qualified. The CONTRACTOR agrees to take affirmative action to employ, advance in employment, and otherwise treat qualified disabled persons without discrimination based upon their physical or mental disability in all employment practices such as the following: employment, upgrading, demotion or transfer, recruitment, advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.

B. The CONTRACTOR agrees to comply with the rules and relevant orders of the Minnesota Department of Human Rights issued pursuant to the Minnesota Human Rights Act.

C. In the event of the CONTRACTOR’S noncompliance with the requirements of this clause, actions for noncompliance may be taken in accordance with Minnesota Statutes §363A.36, and the rules and relevant orders of the Minnesota Department of Human Rights issued pursuant to the Minnesota Human Rights Act.

D. The CONTRACTOR agrees to post in conspicuous places, available to employees and applicants for employment, notices in a form to be prescribed by the Commissioner of the Minnesota Department of Human Rights. Such notices must state the CONTRACTOR’S obligation under the law to take affirmative action to employ and advance in employment qualified disabled employees and applicants for employment, and the rights of applicants and employees.

E. The CONTRACTOR must notify each labor union or representative of workers with which it has a collective bargaining agreement or other contract understanding, that the CONTRACTOR is bound by the terms of Minnesota Statutes §363A.36 of the Minnesota Human Rights Act and is committed to take affirmative action to employ and advance in employment physically and mentally disabled persons.

iii. Consequences. The consequences for the CONTRACTOR’S failure to implement its affirmative action plan or make a good faith effort to do so include, but are not limited to, suspension or revocation of a certificate of compliance by the COMMISSIONER, refusal by the COMMISSIONER to approve subsequent plans, and termination of all or part of this contract by the COMMISSIONER or MINNESOTA STATE.

iv. Certification. The CONTRACTOR hereby certifies it is in compliance with the requirements of Minnesota Statutes §363A.36 and Minnesota R. 5000.3400-5000.3600 and is aware of the consequences for noncompliance.
20. **EQUAL PAY CERTIFICATION REQUIREMENTS FOR CONTRACTS IN EXCESS OF $500,000.00 AND THE CONTRACTOR HAS MORE THAN 40 FULL-TIME EMPLOYEES IN MINNESOTA OR ITS PRIMARY PLACE OF BUSINESS.** [DELETE THIS CLAUSE IF THE TOTAL CONTRACT VALUE IS UNDER $500,000.00 AND RENUMBER REMAINING CLAUSE IF APPLICABLE.]

MINNESOTA STATE intends to carry out its responsibility for requiring equal pay by its CONTRACTORS.

a. Covered Contracts and Contractors. If the amount of this contract is in excess of $500,000.00 and the CONTRACTOR has 40 or more full-time employees in Minnesota or a state where the business has its primary place of business on a single day during the prior 12 months, the CONTRACTOR must comply with the requirements of Minnesota Statutes §363A.44 prior to contract execution. CONTRACTOR must obtain an Equal Pay Certificate from the Minnesota Department of Human Rights (MDHR) or claim an exemption prior to CONTRACT execution. CONTRACTOR is exempt if it has not employed more than 40 full-time employees on any single working day in one state during the previous 12 months. A certificate is valid for four years.

   i. Consequences. The consequences for the CONTRACTOR’S failure to secure and comply with Minnesota Statutes §363A.44 or make a good faith effort to do so, include but are not limited to, suspension or revocation of a certificate of Compliance by the COMMISSIONER, and termination of all or part of this contract by the COMMISSIONER or MINNESOTA STATE.

   ii. Certification. The CONTRACTOR hereby certifies it is in compliance with the requirements of Minnesota Statutes §363A.44 and applicable rules and regulations and is aware of the consequences for noncompliance.

21. **PAYMENT CARD INDUSTRY DATA SECURITY.** [INCLUDE PROVISION IF THE SERVICES INVOLVE STORAGE, PROCESSING OR TRANSMITTAL OF PAYMENT CARD ACCOUNT NUMBERS. DELETE THIS CLAUSE IF INAPPLICABLE.]

a. CONTRACTOR agrees to establish security procedures to protect cardholder data and comply with the Payment Card Industry Data Security Standards (PCI DSS). Contractor can find details of the PCI DSS at [https://www.pcisecuritystandards.org/security_standards/pci_dss.shtml](https://www.pcisecuritystandards.org/security_standards/pci_dss.shtml)

b. CONTRACTOR agrees to notify [INSERT NAME OF COLLEGE/UNIVERSITY/THE SYSTEM OFFICE] within 30 days if either CONTRACTOR establishes that it is not PCI-compliant or CONTRACTOR is notified by a Qualified Security Assessor (QSA) or CONTRACTOR’s acquiring bank that CONTRACTOR is not PCI-compliant.

c. CONTRACTOR agrees to comply with all applicable laws that require the notification of individuals in the event of unauthorized release of cardholder data. In the event of a breach of any of CONTRACTOR’s security obligations or other event requiring notification under applicable law, CONTRACTOR agrees to assume responsibility for informing all such individuals in accordance with applicable law and to indemnify, hold harmless and defend Minnesota State Colleges and Universities and [INSERT NAME OF COLLEGE/UNIVERSITY/THE SYSTEM OFFICE] and its trustees, officers, and employees from and against any claims, damages, or other harm related to such a breach.

d. CONTRACTOR agrees to notify [INSERT NAME OF COLLEGE/UNIVERSITY/THE SYSTEM OFFICE]’s authorized representative within 24 hours in the event of unauthorized release of cardholder data.

22. **ENTIRE AGREEMENT.** This Contract represents the entire agreement between the parties and supersedes any previous discussions or agreements, either verbal or written that occurred between the parties. This Contract may not be amended except by written agreement signed by the parties hereto. In the event of any conflict or inconsistency between this Contract and any riders, exhibits, addenda, or other document incorporated herein, this Contract shall govern.
23. **OTHER PROVISIONS.** [IF “NONE”, WRITE “NONE”]

[IF ADDING OTHER PROVISIONS OR ATTACHMENTS THAT IMPACT OR CONFLICT WITH WHAT IS STATED IN THE CONTRACT, SEEK ASSISTANCE FROM SYSTEM LEGAL COUNSEL.]

The rest of this page intentionally left blank. Signature page to follow.
IN WITNESS WHEREOF, the parties have caused this contract to be duly executed intending to be bound thereby.

APPROVED:

1. **CONTRACTOR:**
   CONTRACTOR certifies that the appropriate person(s) have executed the contract on behalf of CONTRACTOR as required by applicable articles, by-laws, resolutions, or ordinances.

   By (authorized signature and printed name)

   Title

   Date

   By (authorized signature and printed name)

   Title

   Date

2. **VERIFIED AS TO ENCUMBRANCE:**
   Employee certifies that funds have been encumbered as required by Minnesota Statutes §16A.15.

   By (authorized signature and printed name)

   Title

   Date

3. **MINNESOTA STATE COLLEGES AND UNIVERSITIES SYSTEM OFFICE:**

   By (authorized signature and printed name)

   Title

   Date

4. **AS TO FORM AND EXECUTION:**

   By (authorized signature and printed name)

   Title

   Date
MINNESOTA STATE COLLEGES AND UNIVERSITIES

[INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE]

SITE SPECIFIC REQUEST FOR PROPOSAL (RFP)
FOR
COMPUTERIZED MAINTENANCE MANAGEMENT SYSTEM (CMMS)

SPECIAL NOTE: This Request for Proposal (RFP) does not obligate the Minnesota State Colleges and Universities (Minnesota State) system, its Board of Trustees or [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE] to award a contract or complete the proposed project and each reserves the right to cancel this RFP if it is considered to be in its best interest. Proposals must be clear and concise. Proposals that are difficult to follow or that do not conform to the RFP format or binding specifications may be rejected. Responding VENDORs must include the required information called for in this RFP. Minnesota State reserves the right to reject a proposal if required information is not provided or is not organized as directed. Minnesota State also reserves the right to change the evaluation criteria or any other provision in this RFP by posting notice of the change(s) on [LIST NAME AND ADDRESS OF WEB SITE, I.E. THE MINNESOTA STATE FACILITY DIVISION WEB SITE: http://www.finance.MinnState.edu/facilities/design-construction/announcements/index.html]. For this RFP, posting on the captioned web site above constitutes written notification to each VENDOR. VENDORs should check the site daily and are expected to review information on the site carefully before submitting a final proposal. Addendum to the RFP will be available on Minnesota State’s website. Vendors must acknowledge any addendum when submitting a proposal. Failure to acknowledge any addendum may result in rejection of Vendor’s RFP response.
REQUEST FOR PROPOSAL (RFP) FOR [INSERT VENDOR]

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[THE FOLLOWING LIST PROVIDES A SAMPLE OF TOPICS THAT MAY BE INCLUDED]

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   Nature of RFP
   Purpose of this Request for Proposal
   Project Information
   Purchase Order Termination
   Deviations and Exceptions
   Duration of Offer
   Authorized Signature
   Proposal Rejection and Waiver of Informalities

Section II. Parties to the RFP
   [INSERT NAME OF COLLEGE/UNIVERSITY OR SYSTEM OFFICE]

Section III. VENDOR Scope of Services
   [LIST ALL REQUIRED SERVICES]

Section IV. Selection and Response Evaluation
   General Selection Criteria
   Selection and Implementation Timeline
   Selection Process [LIST/EDIT ALL EVALUATION CRITERIA]

Section V. Other Provisions
   Conflict of Interest
   [LIST OTHER ATTACHMENTS AS APPLICABLE]

Section VI. RFP Responses
   Submission
Section I. General Information

Nature of RFP

The Minnesota State Board of Trustees, on behalf of [INSERT THE COLLEGE/UNIVERSITY’S OFFICIAL NAME], hereafter referred to as the “Owner”, seeks a site specific proposals from prequalified vendors to provide a Computerized Maintenance Management System (CMMS) to manage the operations and maintenance of its facilities, hereafter referred to as the “CMMS”.

Project Information

College or university name:  
2019 FYE enrollment: 
Facilities Department FTEs: 
Gross SF: 
Description of need: 
Timeline:

Project Budget and Fees

The proposal seeks the estimated total cost to provide a CMMS to the campus to include:

A. implementation/migration, B. all license and hosting fees, C. training, D. service and support.

Project Information Contact

[INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE]’s agent for purposes of responding to inquiries about the RFP is:

[LIST NAME AND CONTACT INFORMATION OF ONE PERSON ONLY]

Name: 
Title: 
Address: 
Telephone: 
Fax: 
E-mail address:

Other persons are not authorized to discuss RFP requirements before the proposal submission deadline and [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE] shall not be bound by and responders may not rely on information regarding RFP requirements obtained from non-authorized persons. Questions must include the name of the questioner and his/her telephone number, fax number and/or e-mail address. Anonymous inquiries will not be answered.

Purchase Order Termination


Termination for Insufficient Funding. Minnesota State may immediately terminate a Purchase Order, if it does not obtain funding from the Minnesota Legislature or other funding source, or if funding cannot be continued at a level sufficient to allow for the payment of the services covered here.

Deviations and Exceptions

Deviations from and exceptions to terms, conditions, specifications or the manner of this RFP shall be described fully on the VENDOR's letterhead stationery, signed and attached to the proposal submittal page(s) where relevant. In the absence of such statement the VENDOR shall be deemed to have accepted all such terms, conditions, specifications and the manner of the RFP. A VENDOR's failure to raise an issue related to the terms, conditions, specifications or manner of this RFP prior to the proposal submission deadline in the manner described shall constitute a full and final waiver of that VENDOR's right to raise the issue later in any action or proceeding relating to this RFP.

Duration of Offer

All proposal responses must indicate they are valid for a minimum of [INSERT NUMBER OF DAYS] thirty (30) calendar days from the date of the proposal opening unless extended by mutual written agreement between [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE] and the VENDOR.

Prices and terms of the proposal as stated must be valid for the length of the resulting Purchase Order.

Authorized Signature

The proposal must be completed and signed in the firm's name or corporate name of the VENDOR, and must be fully and properly executed and signed in blue or black ink by an authorized representative of the VENDOR.

Proposal Rejection and Waiver of Informalities

This RFP does not obligate the Minnesota State Colleges and Universities (Minnesota State) system, its Board of Trustees or [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE] to award a contract or complete the proposed project and each reserves the right to cancel this RFP if it is considered to be in its best interest. [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE] also reserves the right to waive minor informalities and, not withstanding anything to the contrary, reserves the right to:

1. reject any and all proposals received in response to this RFP;
2. select a proposal for contract negotiation other than the one with the lowest cost;
3. negotiate any aspect of the proposal with any VENDOR;
4. terminate negotiations and select the next most responsive VENDOR for contract negotiations;
5. terminate negotiations and prepare and release a new RFP;
6. terminate negotiations and take such action as deemed appropriate.

Section II. Parties to the RFP

[INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE]

Section III. VENDOR Scope of Services
LIST/EDIT ALL VENDOR SERVICES TO BE INCLUDED IN THE PROJECT. SEE BRIEF EXAMPLE BELOW FOR GENERAL FORMAT.

Tasks:
- Implementation
- Data migration (if applicable)
- Training
- Hosting/License
- Support

Section IV. Selection and Response Evaluation

IT IS RECOMMENDED YOU IDENTIFY IN DETAIL THE EVALUATION CRITERIA AND THEIR WEIGHT IN THE RFP IF KNOWN. A SAMPLE LIST IS PROVIDED BELOW AND ARE EXAMPLES ONLY. YOU SHOULD TAILOR YOUR EVALUATION CRITERIA TO MATCH WHAT IS IMPORTANT TO YOUR SPECIFIC PROCUREMENT. THE CRITERIA AND THEIR WEIGHTS CAN BE MODIFIED. IT IS SUGGESTED A TEAM OR COMMITTEE BE USED TO IDENTIFY THE CRITERIA, THEIR WEIGHT AND PERFORM THE EVALUATION.

General Selection Criteria

General criteria upon which proposals will be evaluated include, but are not limited to, the following:

LIST ALL GENERAL SELECTION CRITERIA LISTED IN SECTION IV AT TIME OF RFP BEING ISSUED

Accordingly, [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM] shall select the VENDOR(s) whose proposal(s), and oral presentation(s) if requested, demonstrate in [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE]’s sole opinion, the clear capability to best fulfill the purposes of this RFP in a cost effective manner. [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE] reserves the right to accept or reject proposals, in whole or in part, and to negotiate separately as necessary in order to serve the best interests of [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE]. This RFP shall not obligate the [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE] to award a contract or complete the proposed project and it reserves the right to cancel this RFP if it is considered to be in its best interest.

Selection Process

The selection committee includes [LIST THE WORKING TITLES, i.e. FACILITIES DIRECTOR, OF THE PERSONS PARTICIPATING IN THE SELECTION PROCESS]. This [INSERT GROUP or INDIVIDUAL] will evaluate the proposals and make the final decision.

Selection and Implementation Timeline

LIST A PROPOSED TIMELINE SUCH AS THE EXAMPLE BELOW.

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Site Specific RFP sent to List of prequalified vendors</td>
</tr>
<tr>
<td></td>
<td>Deadline for site specific proposal submissions</td>
</tr>
<tr>
<td></td>
<td>Review RFP proposals and shortlist (if applicable)</td>
</tr>
<tr>
<td></td>
<td>Interview shortlist (if applicable)</td>
</tr>
<tr>
<td></td>
<td>Complete selection process</td>
</tr>
<tr>
<td></td>
<td>Deadline for Issue Purchase Order</td>
</tr>
</tbody>
</table>
Criteria described below, based upon the point scale, will be used to evaluate Responder’s proposals. The evaluation may include requests for additional information, and will focus on the specifics of the Responder’s response to the RFP and approach.

[INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE] does not agree to reach a decision by any certain date although it is hoped the evaluation and selection will be completed by the date identified in the Selection and Implementation Timeline above.

A proposal may be rejected if it is determined that a VENDOR’s ability to work with the existing infrastructure will be too limited or difficult to manage.

General criteria upon which proposals will be evaluated include, but are not limited to, the following:

[EDIT THE PROPOSED CRITERIA BELOW]

A. **PASS /FAIL REQUIREMENTS:**

1.) Responder’s proposal must be submitted on time.
2.) Other requirements [IF APPLICABLE, OTHERWISE DELETE THIS ITEM].

H. **PREFERENCES** - (extra points)

Preferences to Targeted Group and Economically Disadvantaged Business and Individuals or Veteran-owned/Service Disabled Veteran-Owned business and individuals will be awarded based on the most current Purchasing Policy of the Minnesota Department of Administration. A copy of this policy, GEN.20 Applying Vendor Preferences, can be found at [https://minnstate.edu/system/finance/facilities/design-construction/pm_emanual/index.html](https://minnstate.edu/system/finance/facilities/design-construction/pm_emanual/index.html)

Section V. Other Provisions

Conflict of Interest

The VENDOR must provide a list of all entities with which it has relationships that create, or appear to create, a conflict of interest with the work that it is contemplated in this Request for Proposal. The list should indicate the names of the entity, the relationship, and a discussion of the conflict.

Section VI. RFP Responses

Submission

Sealed proposals must be received at the following address not later than [LIST TIME AND DATE, i.e. 5:00 p.m. CT on Monday, October 22, 2020]:

[LIST NAME AND MAILING ADDRESS OF ONE PERSON ONLY AUTHORIZED TO RECEIVE RESPONSES.]
Institution: [INSERT NAME OF COLLEGE/UNIVERSITY/SYSTEM OFFICE]
Name: 
Title: 
Mailing Address: 
Street Address: (if different than mailing address)

The responder shall submit [X] copies of its RFP response and a [portable drive or disc] with the RFP response in PDF format. Proposals are to be sealed in mailing envelopes or packages with the responder’s name and address clearly written on the outside.

Proposals received after this date and time will be returned to the responder unopened.

Fax and e-mail responses will not be considered.

Proposals made in pencil will be rejected. Alterations in cost figures used to determine the lowest priced proposal will be rejected unless initialed in ink by the person responsible for or authorized to make decisions as to price quoted. The use of “white out” is considered an alteration.

The remainder of this page was intentionally left blank
Exhibit I. Enrollment, Square Footage and Facilities Staff by Institution (FY2018)

<table>
<thead>
<tr>
<th>Colleges</th>
<th>Student Full Year Equivalent (FYE)</th>
<th>Facilities Gross Square Footage</th>
<th>Facilities Related Employee Full Time Equivalent (FTE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexandria Technical &amp; Community College</td>
<td>1,925</td>
<td>493,480</td>
<td>14.2</td>
</tr>
<tr>
<td>Anoka-Ramsey Community College</td>
<td>5,479</td>
<td>569,093</td>
<td>40.6</td>
</tr>
<tr>
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