MINNESOTA STATE COLLEGES AND UNIVERSITIES
Hennepin Technical College
REQUEST FOR PROPOSAL ADDENDUM 1
FOR
Salesforce Implementation Partner

ADDENDUM NO. 1

The Proposal due date of Monday, March 7, 2022 at 4:00 p.m. CST will not change as a result of this Addendum.

CLARIFICATIONS/QUESTIONS:

NOTE: Although Hennepin Technical College is leading the RFP, other schools will be participating in scoring and will also want contracts resulting from the RFP. As such, answers reflect a system-wide approach.

- Should the RFP Response include Salesforce Licensing Fees?
  - No
- Regarding Formstack, how many forms are you looking to have created within this project?
  - This will depend on the school. You could do some ranges, or you could have an hourly charge.
- Do you currently use a scheduling tool for Advisement Appointments?
Some schools use Bookings, but not all.

- What functionality are you looking for with Alumni? Will you be collecting donations or communicating with alumni?
  - Mostly communicating. Donations are usually part of our foundations which are a separate 501c3 entity. As such, we cannot comingle data.
- How frequently do you want the interface Brightspace to be reflected in the CRM?
  - At least daily. We have a range of uses for Brightspace, so more often may be more palatable to most schools.
- What faculty access is needed to SAL/SSH? Do they need full access to SSH? How many faculty are there?
  - This also depends on school. At this point, all will need some sort of viewing access while some schools will want their faculty to have full access. Smaller schools will have fewer faculty while bigger schools will have more – and not all schools will approach faculty use the same way.

The above ADDENDUM shall be attached to and become part of the bid. Receipt of this Addendum shall be acknowledged by including it with the bid. Failure to do so may subject BIDDER to disqualification.

Date This Solicitation Was Posted: 6/1/2021 10:36:46 a.m. Central Time

END OF ADDENDUM NO. 1