Saint Paul Community College

Mental Health Navigator RFP

Addendum #1 – Vendor Questions and Answers

1. Will you allow an online only 24/7 service submit a mental healthcare bid?

On page 9 of the RFP, the Vendor and Provider must be able to work both on-site at Saint Paul College and virtually. Virtual meetings must allow for HIPAA-compliant video communications between a provider and a patient.

2. How is your Department of Counseling and Mental Wellness currently, serving students?

On page 5, this is described as follows: SPC serves over 10,000 students each year and employs one full-time licensed therapist, who serves as the Director of Mental Health, on a twelve-month contract and one counselor on a nine-month contract. The Director provides individual therapy sessions and referrals for students, coordinates the community list of professional providers, collaborates with the Director of Student Rights and Responsibilities to provide threat assessments, and makes appropriate recommendations regarding student mental health matters. The Counselor provides informal counseling and support for students during fall and spring semesters.

3. Are uninsured and insured students identified?
   o If so how?

This is not an insurance based support.

4. What are the expectations of the vendor if insured students are unable to pay the copay?
   o What is the Counseling and Mental Wellness currently doing for these students?

This is not insurance based support.

5. What percentage of students are currently receiving mental health services?

Approximately 5%

6. What percentage of students are waiting to be seen for mental health services?

This is unknown.

7. Will my organization need to have the workforce certificate for the application to be complete?

If the bid is higher than $100,000, including extension, the bid will need to return the Affirmative Action Certification.