

Minnesota State Colleges and Universities - Status Report
Progress towards Addressing Issues Cited in February 2010 OLA Report

August 19, 2010

Strategic Issues

Issue	Actions	August 2010 Status
<p>Students First: Improve services to students – (1) Facilitating the transfer of course credits</p>	<p>May 2010 – Internal Auditing and Student Associations completed studies.</p>	<p>In Progress for Dec 2010 Completion</p>
	<p>May 2010 – Board approved revised Policy 3.21, Undergraduate Credit Transfer, approved.</p> <p>June 2010 – Chancellor appointed Senior Fellow to work on credit transfer and student success.</p>	<p>Diagnostic and initial policy work completed.</p> <p>Additional policy analysis and review of communications strategies to continue through December 31, 2010.</p>
<p>Students First: Improve services to students – (2) Creating a seamless student services environment</p>	<p>June 2010 – New Director of Students First appointed.</p>	<p>In Progress for June 2011 Completion</p>
		<p>Project plan in place to complete work on 5 of 6 components of Students First Initiative by June 30, 2011.</p> <p>Milestones have been developed to monitor progress.</p>
<p>Efficiency and Effectiveness: Foster expanded use of multi-campus service delivery for certain administrative services.</p>	<p>March/April 2010 – CFO reviewed proposed projects with Finance Committee.</p>	<p>Needs Resources</p>
		<p>Workgroup formed; 12-24 month rollout plan developed.</p>
<p>Board Oversight: Strengthen oversight of the Office of the Chancellor.</p>	<p>June 2010 – Office of the Chancellor performance reports presented to and discussed with committees of the Board of Trustees.</p>	<p>Completed Initial Reports</p>
		<p>Executive Committee guidance needed to refine reports for 2011 and guide committee reviews.</p>
<p>IT Services: Improve selection and management of Information Technology projects.</p>	<p>April 2010 – Chancellor appointed new CIO.</p>	<p>In Progress for Dec 2010 Completion</p>
	<p>July 2010 – reestablished Board Technology Committee met.</p>	

Specific Action Items

Board Committee	Area of concern	Actions	August 2010 Status
Human Resources	Delegate authority to classify employee positions to campuses that demonstrate they meet system-specified standards of quality, efficiency, and consistency.	May 2010 – Committee reviewed proposed actions.	In Progress for Dec 2010 Completion
	The Board of Trustees should pursue changes in Board Policy 3.32 and the college faculty bargaining agreement regarding the credentialing of faculty.	March 2010 – Credentialing Task Force formed.	In Progress for Dec 2010 Completion
Finance and Facilities	Clarify purchasing authority for presidents.	March 2010 – Board revised Policy 5.14.	Completed
	System officials should notify the Board of Trustees about the amount and purpose of any charges imposed on institutions outside of the regular allocation process.	April/May 2010 – Expanded materials included with operating budget review.	Completed
	The system office should improve its oversight of professional technical contracts.	March 2010 – Committee review.	Needs Work Group
	The system office should pursue greater efficiencies in the management of capital projects.	May 2010 - Working group met.	Completed
	The system office should improve efficiencies in capital project predesign.	May 2010 - Working group met.	Completed
Advancement	Development division role and organization.	April/June 2010 – Committee review.	In Progress for Sept 2010 Completion
Academic and Student Affairs	Systemwide academic planning and curriculum development.	May 2010 – Committee review.	In Progress for May 2011 Completion
	Approvals of campus proposals to begin, revise, or close programs.	May 2010 – Committee review.	In Progress for June 2011 Completion
	Faculty professional development.	May 2010 – Committee review.	In Progress for Jan 2011 Completion
	Impact and cost-effectiveness of online instruction.	April 2010 – Committee review.	In Progress for Dec 2010 Completion
	Oversight of customized training and continuing education.	April 2010 – Committee review.	In Progress for Aug 2010 Completion
	Oversight of specialized training in firefighting and emergency medical services.	April 2010 – Committee review.	In Progress for Sept 2010 Completion